

How to Set Up Your SNAPmobile App

SNAPMOBILE APP IS **FREE** FOR OUR HPBX CUSTOMERS.

SNAPmobile is a SIP soft client that extends VoIP functionality beyond the land line or desktop. It brings features of the NetSapiens platform directly to end-user's mobile devices as a Unified Communications solution.

With SNAPmobile, users can maintain the same identity when making or receiving calls from any location, regardless of their device.

Follow these instructions to connect the app to your mobile device.

1 Let's get started!

Make sure you have your login information for the SNAPmobile app provided by Alliance Communications. Please email hpbxsupport@alliance.coop if you need this information.

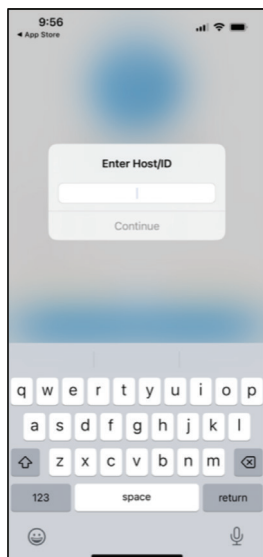
2 Download the SNAPmobile app

if you haven't already. Search the Apple App Store or Google Play Store for SNAPmobile. Then install the app on your device.



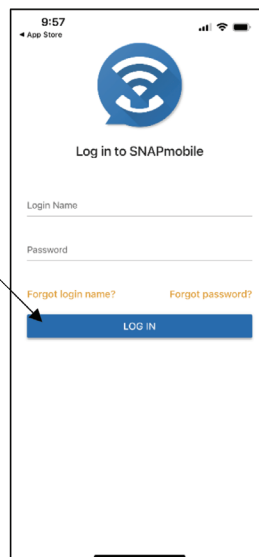
3 Open the SNAPmobile App

and enter the Host ID provided by Alliance Communications. Click Continue.



4 Enter Login Name and Password

provided by Alliance Communications. Select Log In.



5 Congratulations! You're all done.

Now you can start exploring your new app. For details on how to use specific features, please email hpbxsupport@alliance.coop.



Need help? Send a message to hpbxsupport@alliance.coop.

How to Set Up Your SNAPmobile Web Phone on your PC

SNAPMOBILE APP IS **FREE** FOR OUR HPBX CUSTOMERS.

SNAPmobile is a SIP soft client that extends VoIP functionality beyond the land line. It brings features of the NetSapiens platform directly to end-user's devices as a Unified Communications solution.

With SNAPmobile, users can maintain the same identity when making or receiving calls from any location, regardless of their device without a physical phone.

Follow these instructions to connect the app to your device.

1 Let's get started!

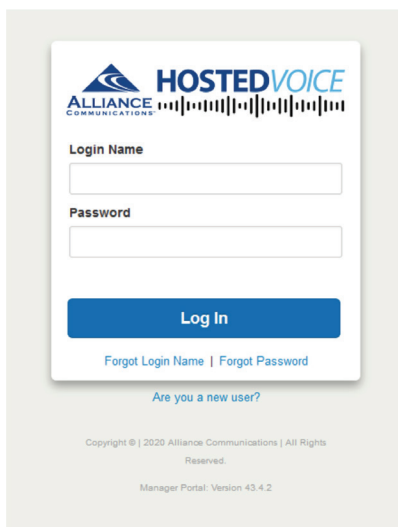
Make sure you have your Login Name and Password for the SNAPmobile Web Phone provided by Alliance Communications. Please email hpbxsupport@alliance.coop if you need this information.

2 Open

<https://portal.alliance-hpbx.com> in your Google Chrome browser.

3 Enter Login Name and Password

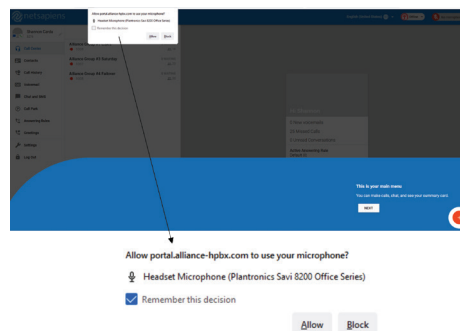
provided by Alliance Communications. Select Log In.



The screenshot shows the login interface for Hosted Voice by Alliance Communications. It features a logo at the top, followed by fields for 'Login Name' and 'Password'. Below these fields is a blue 'Log In' button. At the bottom, there are links for 'Forgot Login Name' and 'Forgot Password', and a link for 'Are you a new user?'. The footer contains copyright information and the version number 'Manager Portal: Version 43.4.2'.

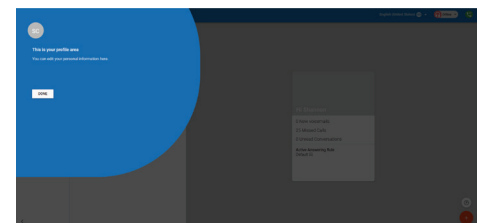
4 BEFORE clicking Next, you must check mark

Remember this decision and select Allow. Then select Next.



5 Select Done. Congratulations!

You're ready to start exploring the Web Phone features in your browser. For details on how to use specific features, please email hpbxsupport@alliance.coop.



Need help? Send a message to hpbxsupport@alliance.coop.