

How to Set Up Your My Alliance Wi-Fi App

NEW APP IS **FREE** FOR OUR WHOLE HOME WI-FI CUSTOMERS.



The My Alliance Wi-Fi app allows you to customize your Wi-Fi network. You can filter inappropriate content, block certain apps or websites, pause the internet to specific devices, receive notifications if malicious activity is attacking your devices, and more.

Follow these instructions to connect the app to your Alliance router.

STEP 1

Let's get started! Make sure your Alliance router is plugged in. Your router needs to be plugged in at least 10 minutes before continuing to the next step.

STEP 2

Download the My Alliance Wi-Fi app if you haven't already. Search either the Apple App Store or Google Play Store for My Alliance Wi-Fi, or scan the applicable QR code below. Then install the app on your device.



STEP 3

Open the My Alliance App and select **"Let's get started."**



STEP 4

Select **"Sign Up"** (not Login) toward the bottom of the screen.



STEP 5

Enter your personal information. The password you enter here will be used when you access the My Alliance Wi-Fi app. Then select **"Create Account"** at the bottom.



STEP 6

You do not have to select a model from the drop down. You can go ahead and click **"My router is already set up."**



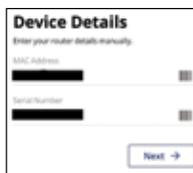
STEP 7

Point your camera at the QR code found on the bottom of your router.



STEP 8

After you successfully scan the QR code, your Mac Address and Serial Address will auto populate. Press **Next**.



STEP 9

This step has already been completed by your technician. Select **"Wi-Fi already set up? Skip this Step."**

*This step may not appear on some devices. If you do not get this screen, continue to step #10.



STEP 10

Select **OK**. Congratulations! You're all done. Now you can start exploring your new app. For details on how to use specific features, visit alliancecom.net/support/internet-support.

