

Activating AllStream Now on Amazon Fire TV Stick 4K



****Instructions for your Amazon Fire TV Stick may vary depending on its model and software version.****

Getting Started

You will need these items before you begin:

1. Amazon Fire TV Stick and Remote
2. Amazon Account Login Information
(If you don't have an Amazon account, you can sign up for one for free at amazon.com. Please note, you don't need to pay for Amazon Prime to use an Amazon account.)
3. Wi-Fi password
4. AllStream Login and Passphrase. Alliance should have emailed this to you, or you can generate a new one from a device that already has AllStream activated on it. Call us at (605) 582-6311 if you need help.

Setting up your Amazon Fire TV Stick

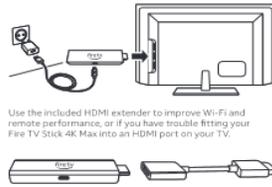
These instructions, or something similar, should be included in your Fire TV Stick 4K box. We cover some of these steps in-depth in the upcoming pages.

What's in the box:



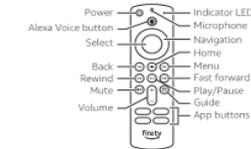
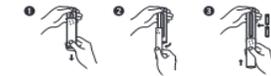
1. Connect your Amazon Fire TV Stick 4K Max

Connect one end of the USB cable to your Amazon Fire TV Stick 4K Max and the other end to the required power adaptor. Plug your Fire TV Stick 4K Max into the HDMI port on your TV and then plug the power adaptor into a nearby electrical socket. Turn on your TV and then select the appropriate HDMI input. For 4K streaming, connect the Fire TV Stick 4K Max to an HDMI HDCP 2.2 port on your 4K TV.



2. Power up your Alexa Voice Remote

1. Open the back of the remote and insert the included batteries.



3. Complete the on-screen setup

Using your Alexa Voice Remote, follow the on-screen instructions.

- Choose your language from the list.
- Select your Wi-Fi network from the options displayed on the screen.

Note: If your Wi-Fi network is password-protected, have your Wi-Fi network password available to connect your Fire TV Stick 4K Max to the internet. If your network is hidden, select the Join Other Network tile from the list. If required, enter your network password using the on-screen keyboard.

Registering your Fire TV Stick 4K Max

If you purchased your Fire TV Stick 4K Max from the Amazon website using your Amazon account, it is already registered to you. If not, please follow the on-screen instructions to register your device.

Tips and troubleshooting

Wi-Fi

- Connectivity performance depends on distance from router and presence of other Wi-Fi 6 devices.
- Wi-Fi 6 connectivity requires a Wi-Fi 6 router, but your device will continue to work with existing Wi-Fi standards.

- If you see a lock icon, your Wi-Fi network requires a password, so make sure you have it available.
- If you need help finding your Wi-Fi password, go to www.amazon.in/help/wifi.
- Ensure your internet connection is working properly. Restarting your router and modem will solve most Wi-Fi network issues.
- Do not place your wireless router or Fire TV Stick 4K Max in a cabinet, as it may impact Wi-Fi signal strength.
- Some Wi-Fi issues may be improved by connecting the included HDMI extender.

Remote pairing

Having trouble with your remote? First, remove and reinsert the batteries in your remote. The remote should automatically pair with your device. If your remote isn't discovered, press and hold the Home button (⏠) until the LED starts to rapidly flash amber.

For more troubleshooting and information, go to www.amazon.com/deviceupport.

Get the most out of your Fire TV Stick 4K Max

There's always something on

You'll never run out of things to watch on Fire TV. Easily download your favourite apps, including Netflix, YouTube, Prime Video, Disney+ Hotstar and more. Access thousands of hours of free films and TV episodes from popular ad-supported streaming apps, such as YouTube, Zee5 and SonyLIV. Watch or browse live TV, sport, news and channels from the Live section on the Main Menu. With Profiles, everyone in your household can quickly get recommendations tailored to their preferences.

To learn more about your Fire TV Stick 4K Max, visit www.amazon.in/firestick4kmax.

Press and ask Alexa

Press the Alexa Voice button on your included Alexa Voice Remote to easily find, launch and control content. Alexa can also play music, answer questions, read the news, check the weather forecast and set alarms.

Things to try

- "Alexa, find nursery rhymes on YouTube."
- "Alexa, find comedies."
- "Alexa, open Netflix."
- "Alexa, what's the time?"
- "Alexa, how many countries in the world?"
- "Alexa, what's the cricket score?"

To learn more about what Alexa can do, just ask "Alexa, what can you do?"

Certain services are subject to change or withdrawal at any time, may not be available in all areas, languages, Dolby Atmos or 4K, and may require separate subscriptions and compatible equipment.

How to plug the Fire TV Stick 4K into your smart TV



Make sure
you install
the batteries
in your
remote.



Using your remote to navigate

Pressing left, right, up or down on the remote's navigation ring will highlight specific items.

Pressing the center of the remote's circle will open a selected item.

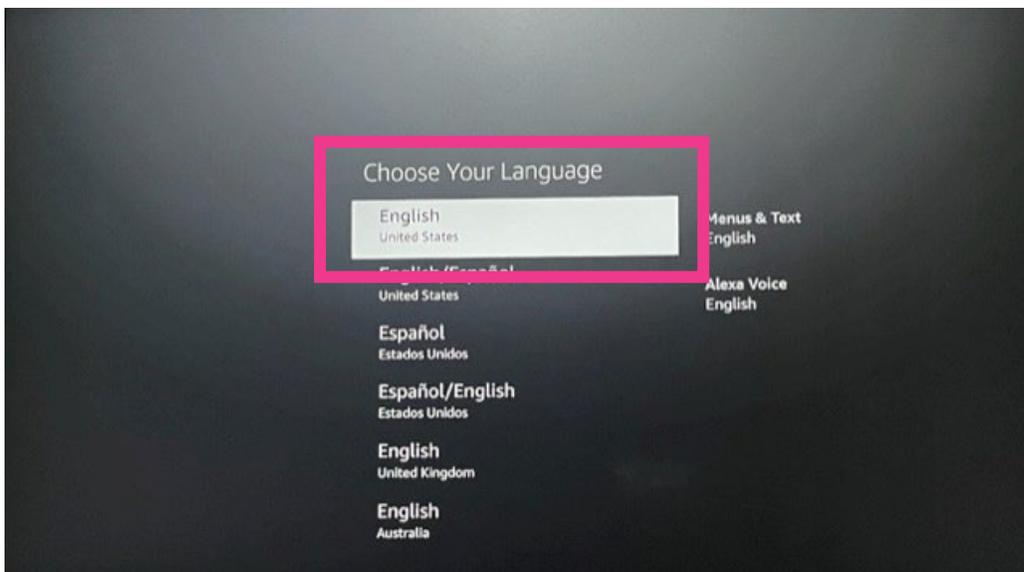
To return to the Home Screen, press the Home button.

Press the Back button to move back to the previous screen.

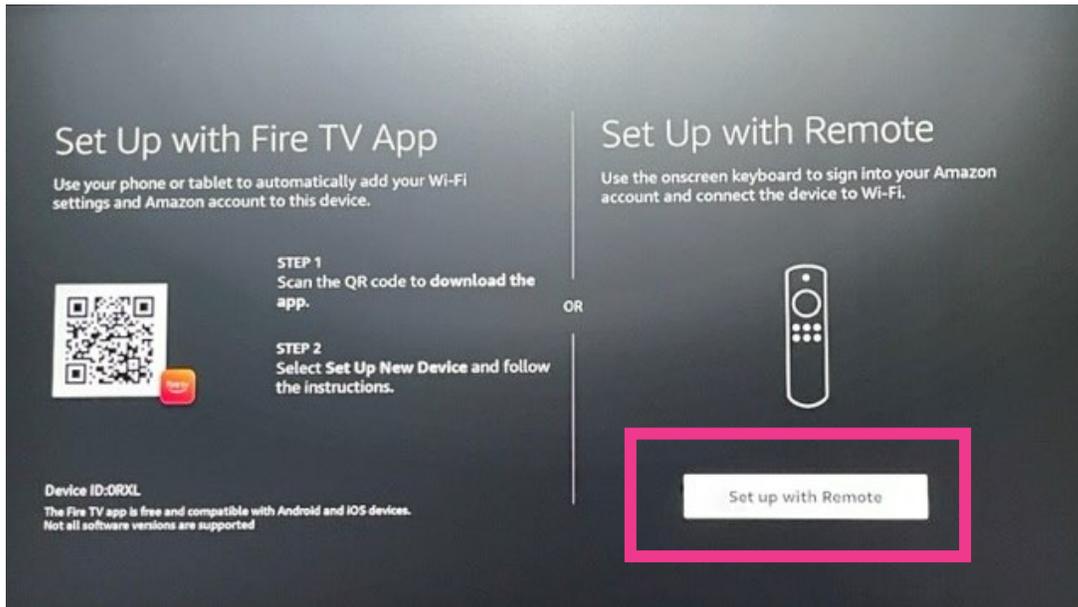
Plug the Fire TV Stick 4K into your TV (see page 3).
Using your remote (see page 4), press the
Play/Pause button to start.



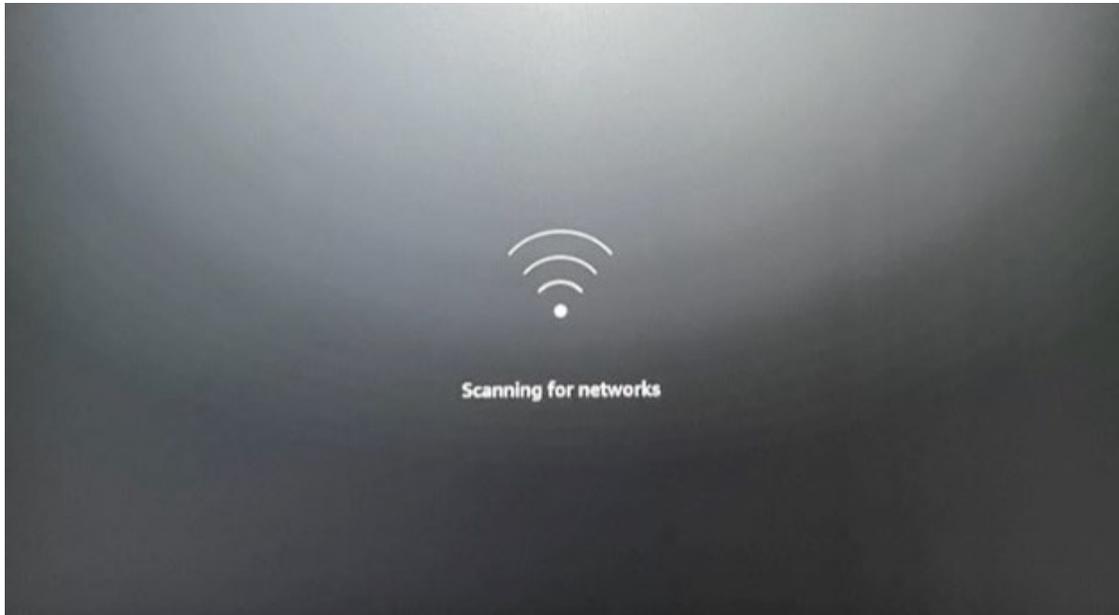
Then choose your language and press the Select
button.



You can set up your Fire Stick using the QR code or the remote. The instructions in this user guide will show the steps for using the remote.



Your Fire Stick will scan for available Wi-Fi networks.



Choose your Wi-Fi network and press the Select button.



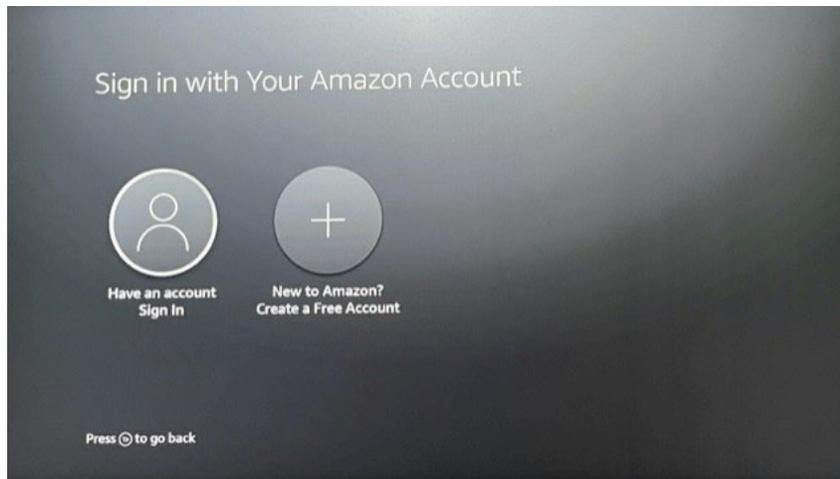
The screen will prompt you to enter your Wi-Fi password. Once entered, press the Connect button to continue and wait for a successful connection.



After your Fire Stick connects to your Wi-Fi, it will check for updates.



Next, it will ask you to sign in with your Amazon account. If you don't already have one, choose "New to Amazon" to create an account. (You need an Amazon account to use AllStream Now on an Amazon Fire TV device. You can create an account for free.)

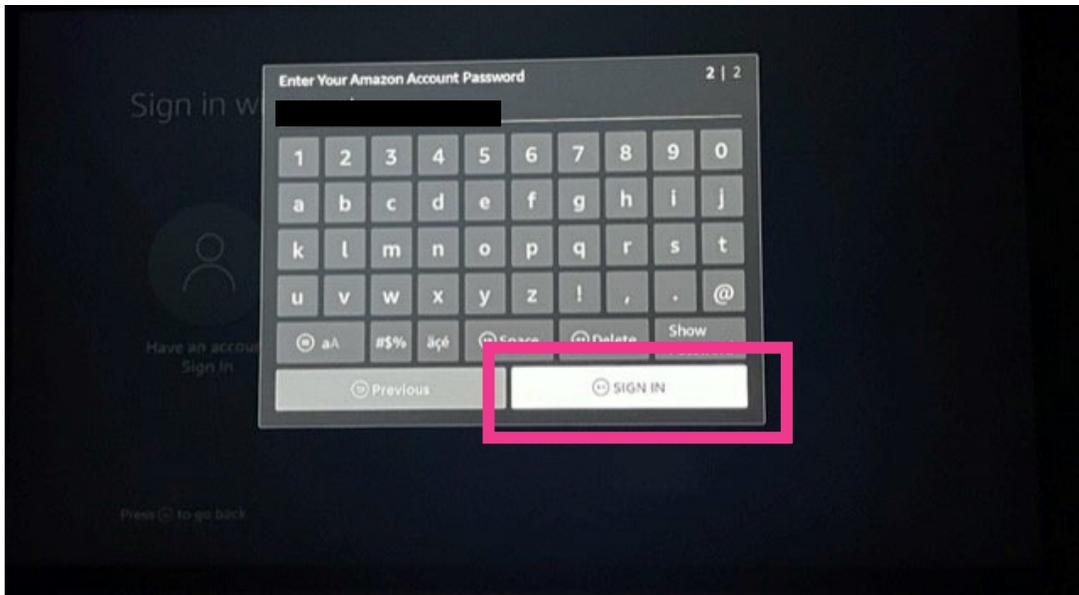
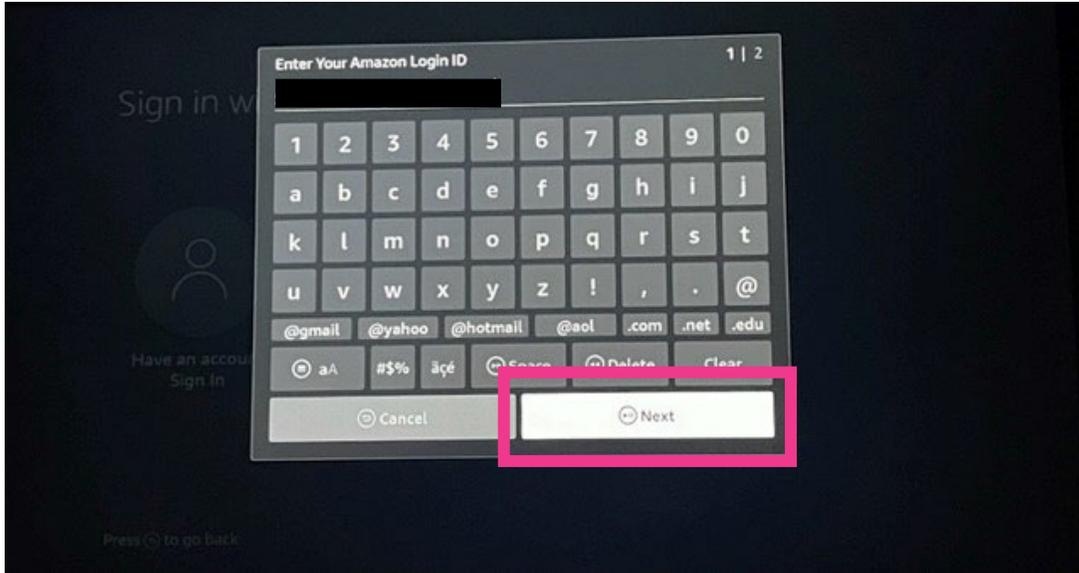


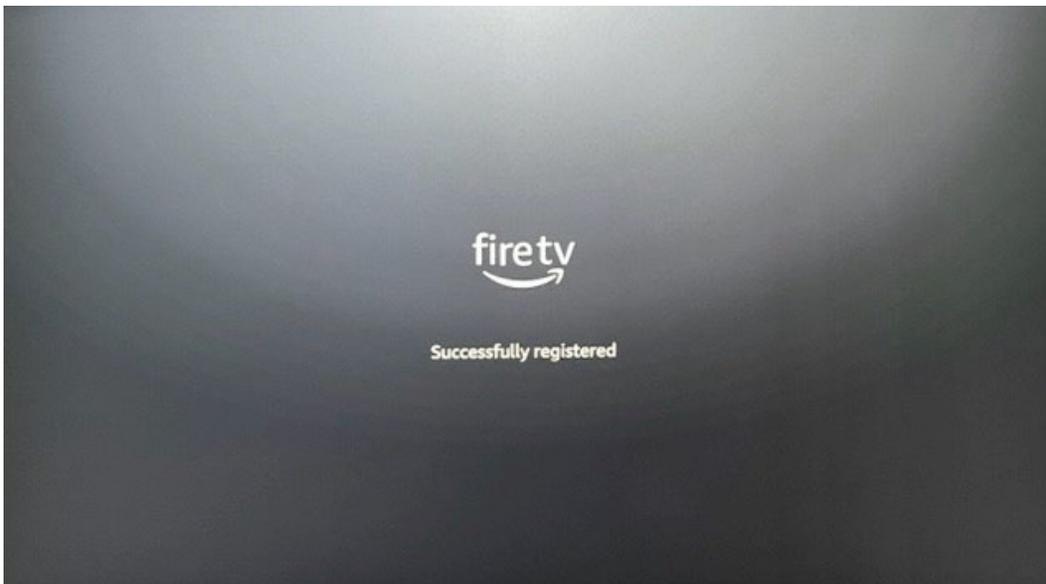
After you select "Have an account," you will see a screen like the one below. You can sign in using one of these three ways:

- 1) Visit amazon.com/code.
- 2) Scan the QR code with your mobile device.
- 3) Use your remote and press the button with three lines.

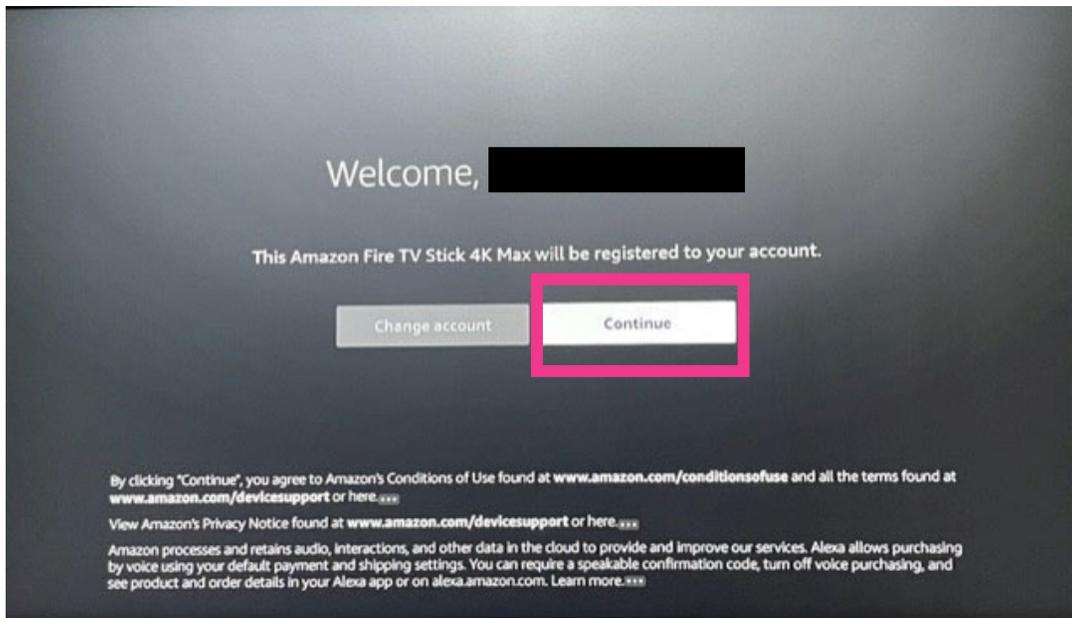


Then enter the email address associated with your Amazon Login ID and your Amazon password.





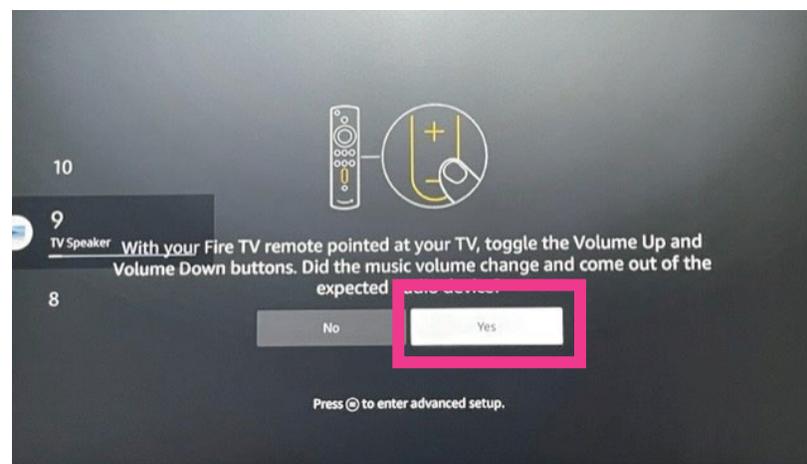
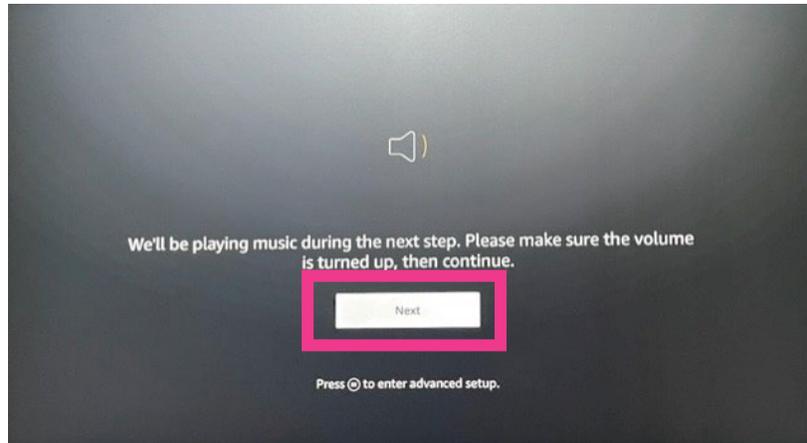
Select Continue.



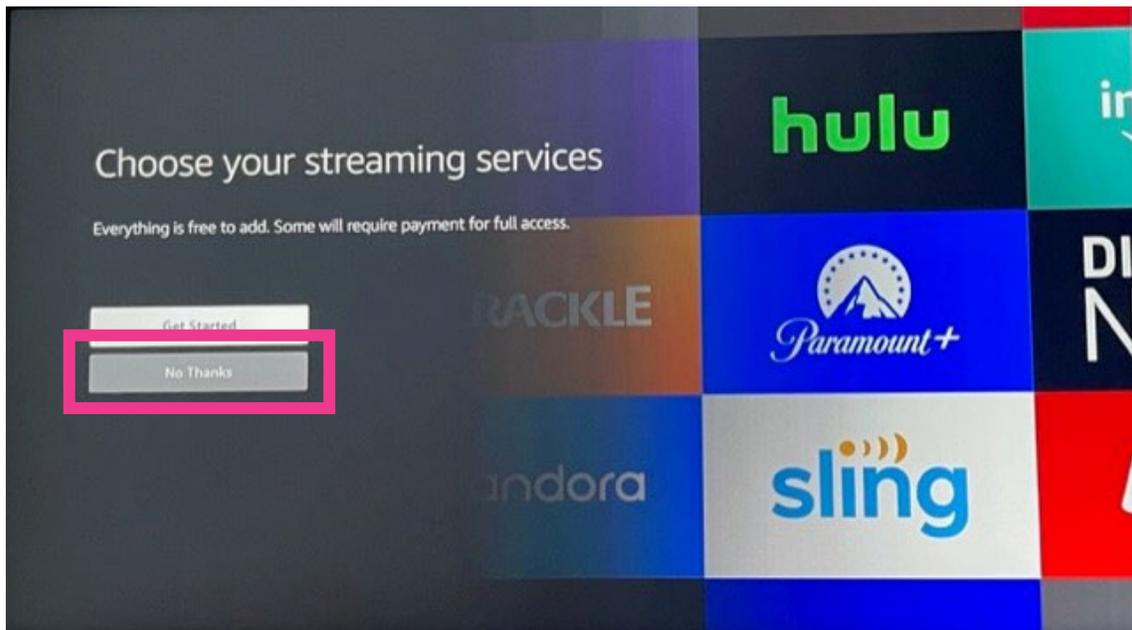
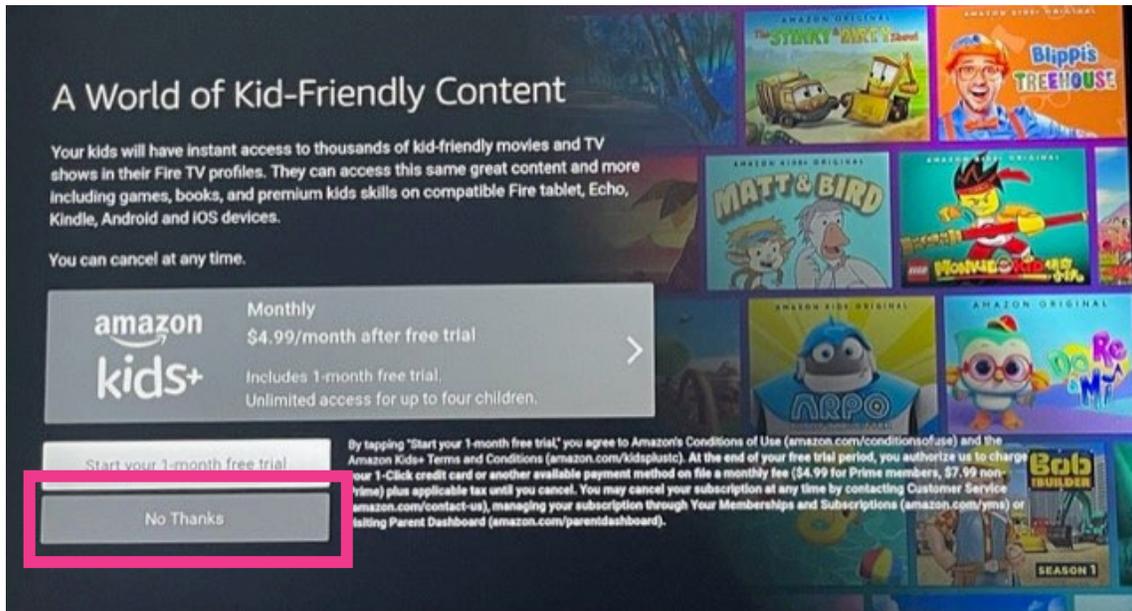
Decide if you want to save your Wi-Fi passwords to Amazon.



Next, the Fire Stick will prepare your remote for setup. Follow the steps on the screen. This will also check for updates, if available.



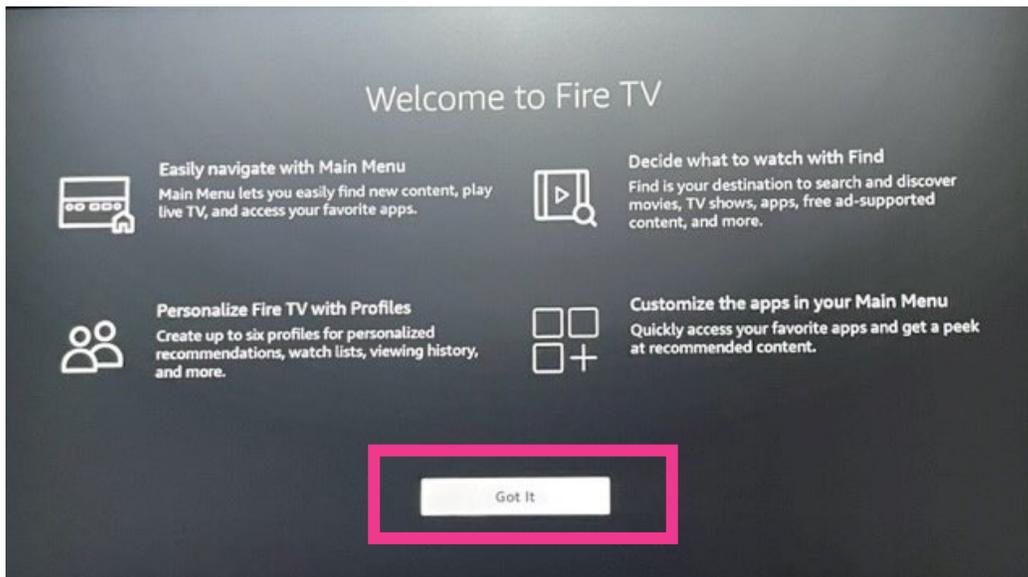
Next, you will have the option to pay and sign up for Prime and choose your streaming services. **You don't need to pay for Amazon Prime to use AllStream.** Choose No Thanks to continue.



Next is the Parental Controls screen for your Amazon Fire TV Stick 4K. Either Enable Parental Controls or No Parental Controls.



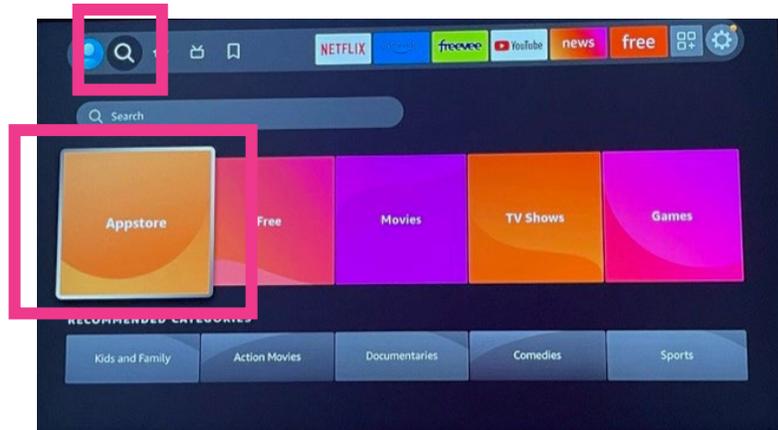
The Fire TV welcome screen will appear and explain how to navigate and customize your device.



If you want, you can set up profiles for your Fire Stick.



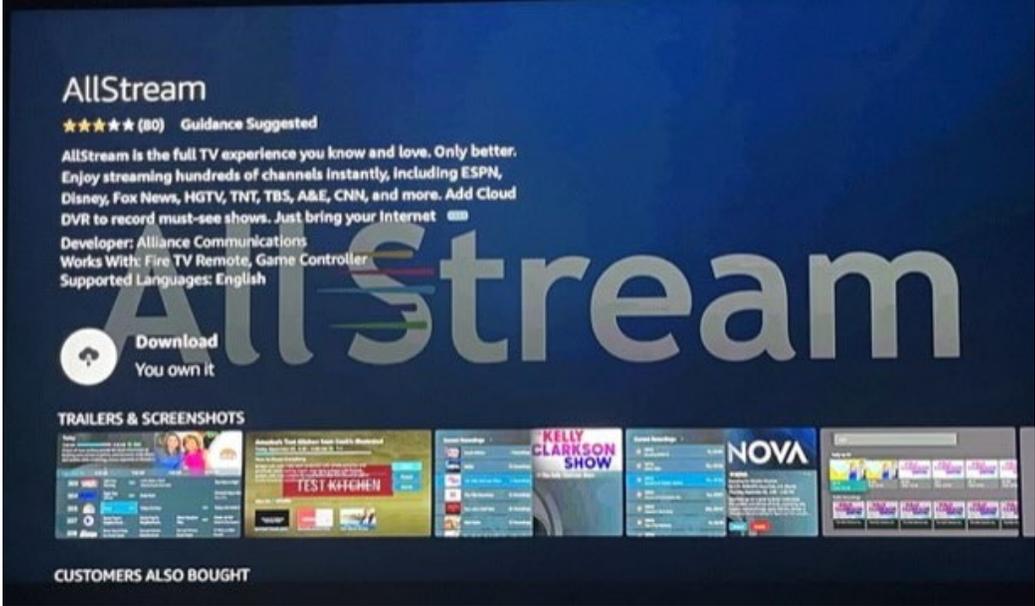
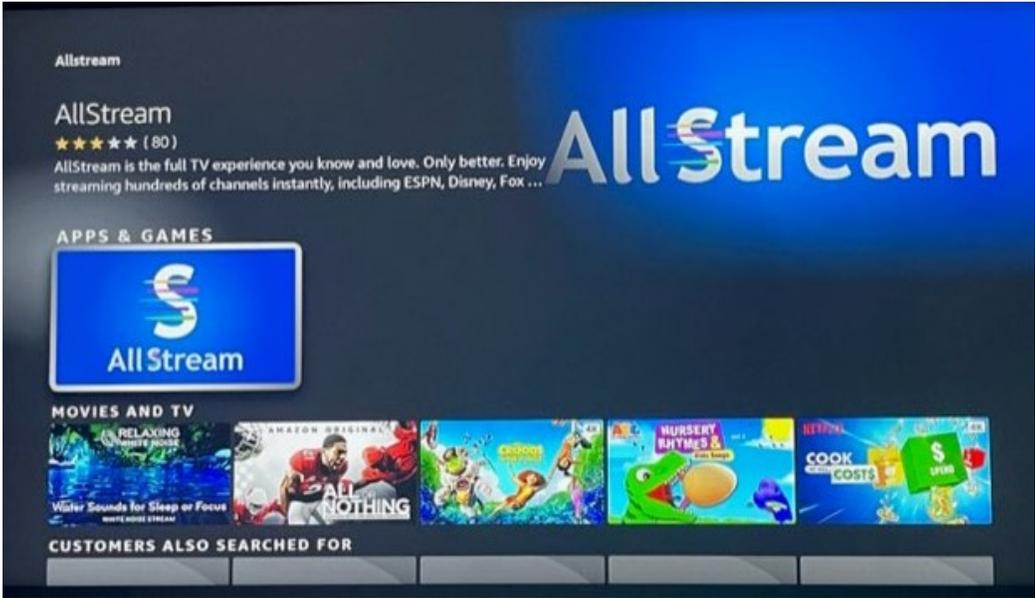
On the Amazon Fire Stick home screen, navigate to the magnifying glass. Then navigate down and choose Appstore.



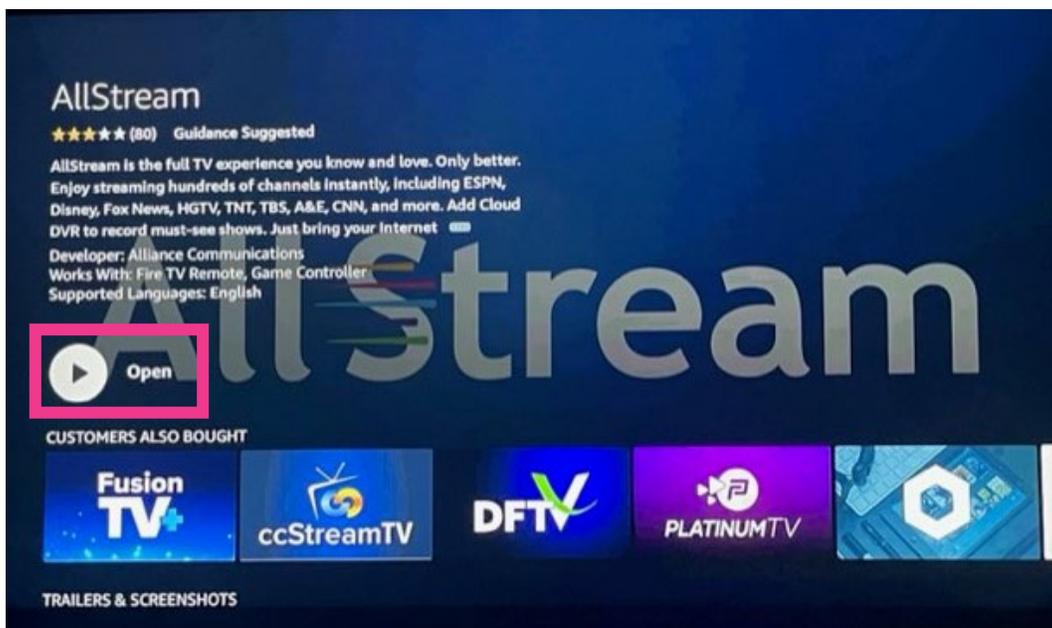
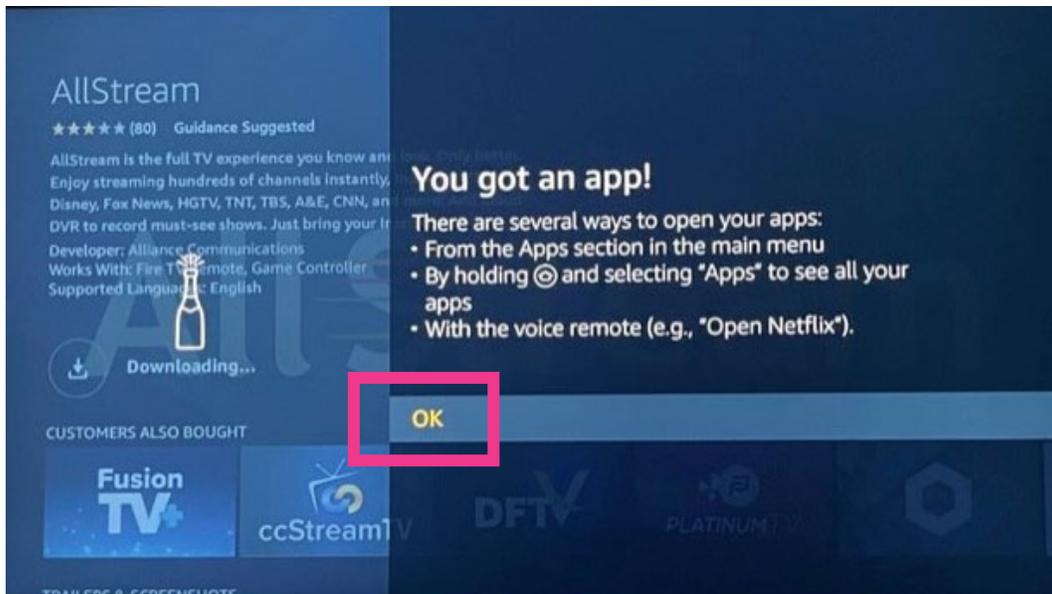
Then search for Allstream as one word (no spaces).



Download and install the AllStream app.



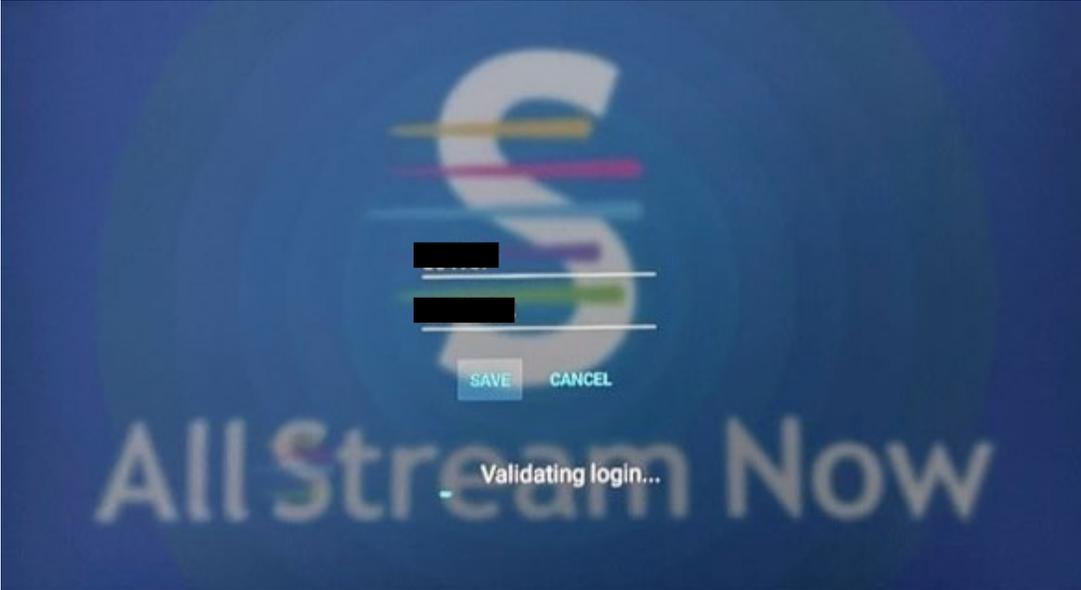
Next choose OK and then Open.



Enter the AllStream Login and Passphrase you received by email from Alliance. Click Save when you're done.



Once validated, the onscreen programming guide for AllStream will appear. Then select the program that you want to watch.



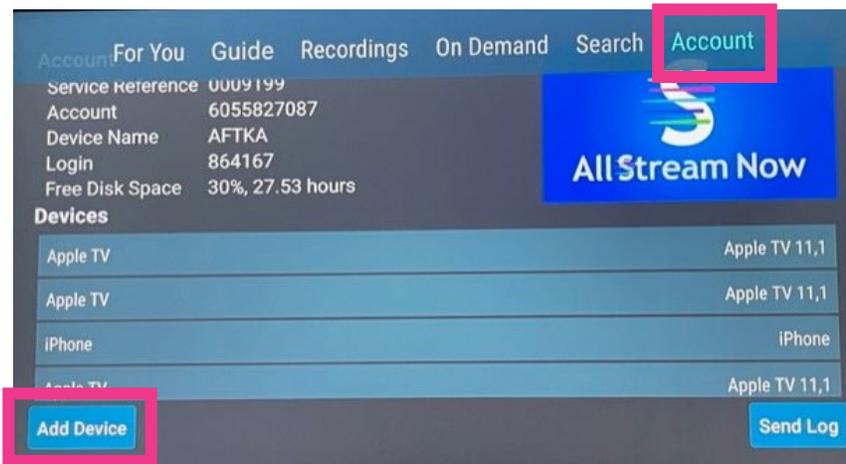
How to add AllStream to more devices

You can add AllStream to more devices by generating a new login and passphrase. From a Fire Stick device that already has active AllStream service, open your AllStream app.

While you're in AllStream's programming guide, press the Back button on your remote to open the Tab Bar.

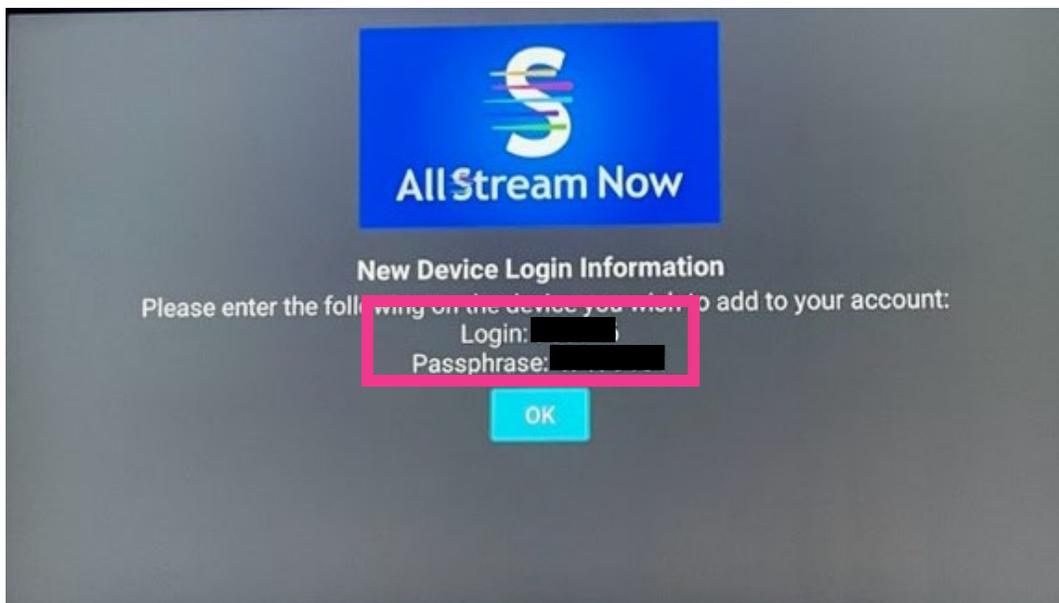


Go to Account in your Tab Bar, scroll down and select Add Device.



A new Login and Passphrase will display on your screen. Use that information when activating AllStream on additional devices.

If you're adding another Amazon Fire TV Stick 4K, repeat the steps in this user guide. If you're adding an Apple TV, an iOS mobile device or an Android device, refer to the user guides for activating AllStream on those devices.



AllStream Now Support Resources

User Guides

alliancecom.net/support/allstream-now

Video Tutorials

alliancecom.net/support/allstream-now
[youtube.com/@alliancecomm](https://www.youtube.com/@alliancecomm)

Dial 611 phone any phone with Alliance service or call (605) 582-6311.