Activating AllStream Now on Apple TV

Instructions for your Apple TV may vary depending on its model and software version. The information you're asked to enter will depend on the screen prompts you receive. As a result, the instructions on the next few pages may vary.

Getting Started

You will need these items before you begin:

1. Apple TV box and remote
2. The Apple TV doesn't come with an HDMI cord, so you will need to buy one. Make sure it's an HDMI 2.0 or later.
3. Your iPhone or your Apple ID Login Information
(If you don't have an iPhone or an Apple ID, you will need to create an Apple ID at https://appleid.apple.com/account)
4. Wi-Fi password
5. AllStream Login and Passphrase. Alliance should have emailed this to you, or you can generate a new one from a device that already has AllStream activated on it. Call us at (605) 582-6311 if you need help.

How to plug the Apple TV into your smart TV
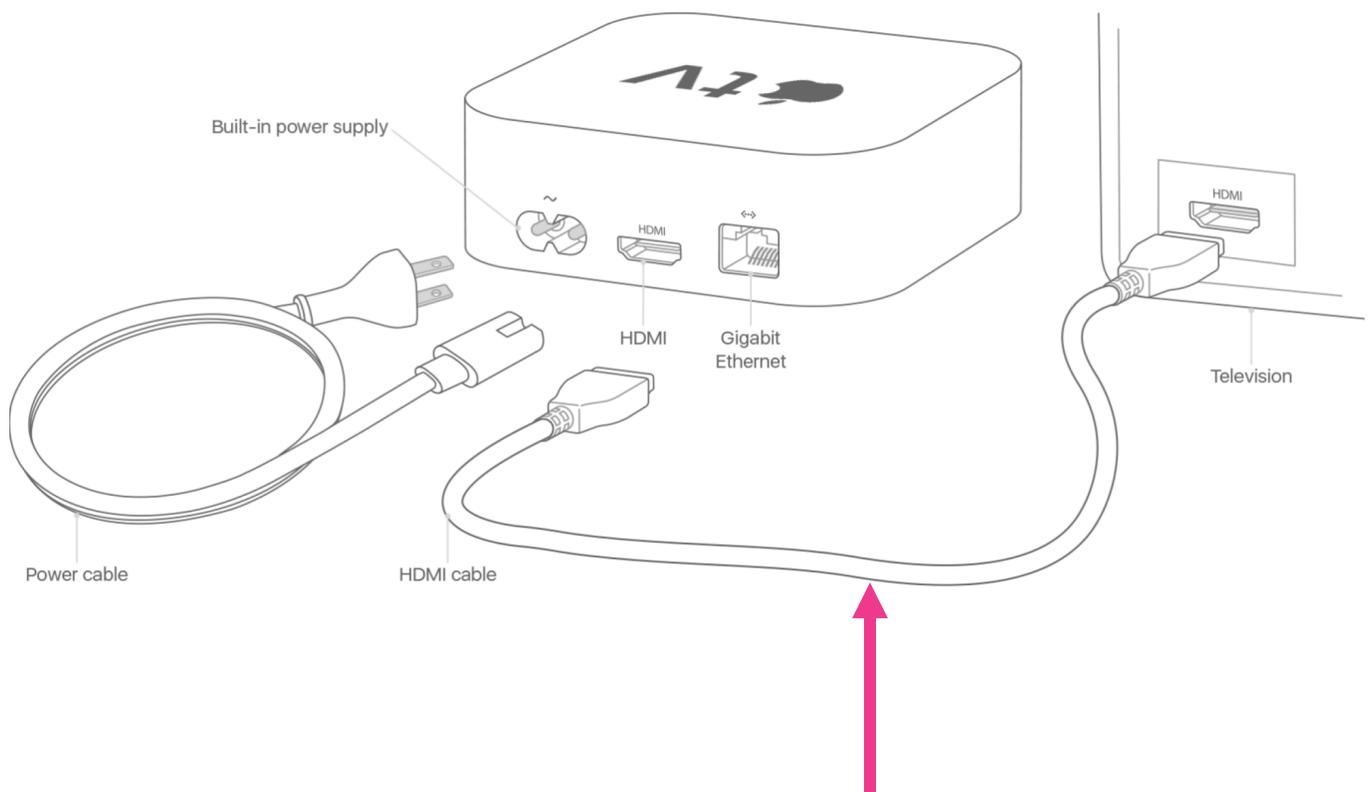
The Apple TV doesn't come with an HDMI cord, so you will need to buy one. Make sure it's an HDMI 2.0 or later.

Clickpad
Press up/down/left/right
or swipe to navigate.
Press center to select.

Power
Press to wake.
Press and hold to sleep.

Siri
Press and hold to talk.

Back
Press to return to
previous menu.
Press and hold for
Home screen.

TV
Press for Apple TV app.
Press and hold for
Control Center.

Play/Pause

Mute

Volume

Lightning connector for charging
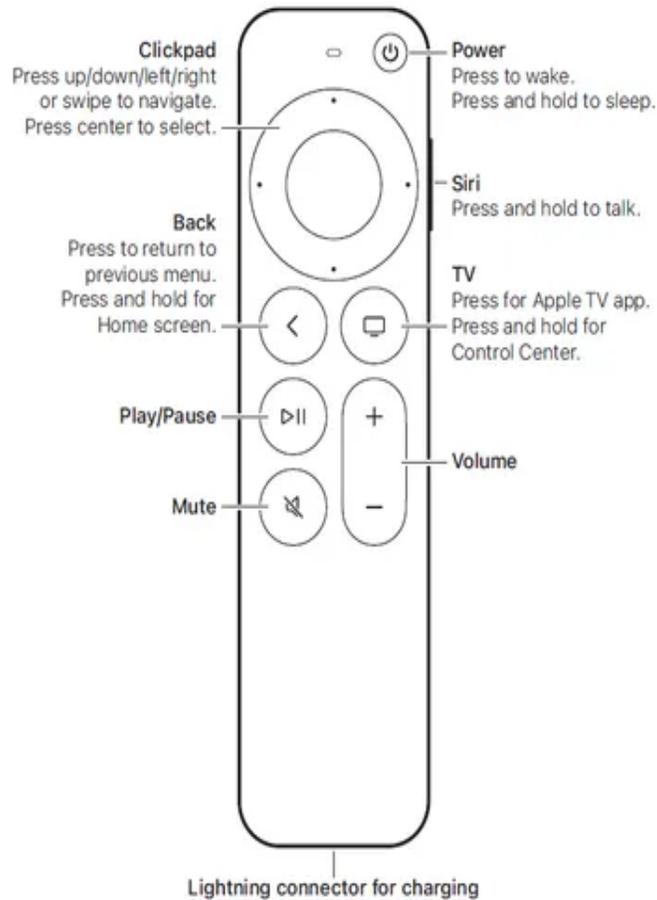
Using your remote to navigate

Press or swipe left, right, up or down on the remote's Clickpad to highlight specific items.

Pressing the center of the remote's Clickpad will open a selected item.

Press the Back button to move back to the previous screen.

Once you have everything plugged in and the TV powered on and on the correct input, you'll follow the onscreen directions. Choose your language.

Choose the United States for your region.

It will ask your preference for Data & Privacy. You can Learn More and then choose Continue.
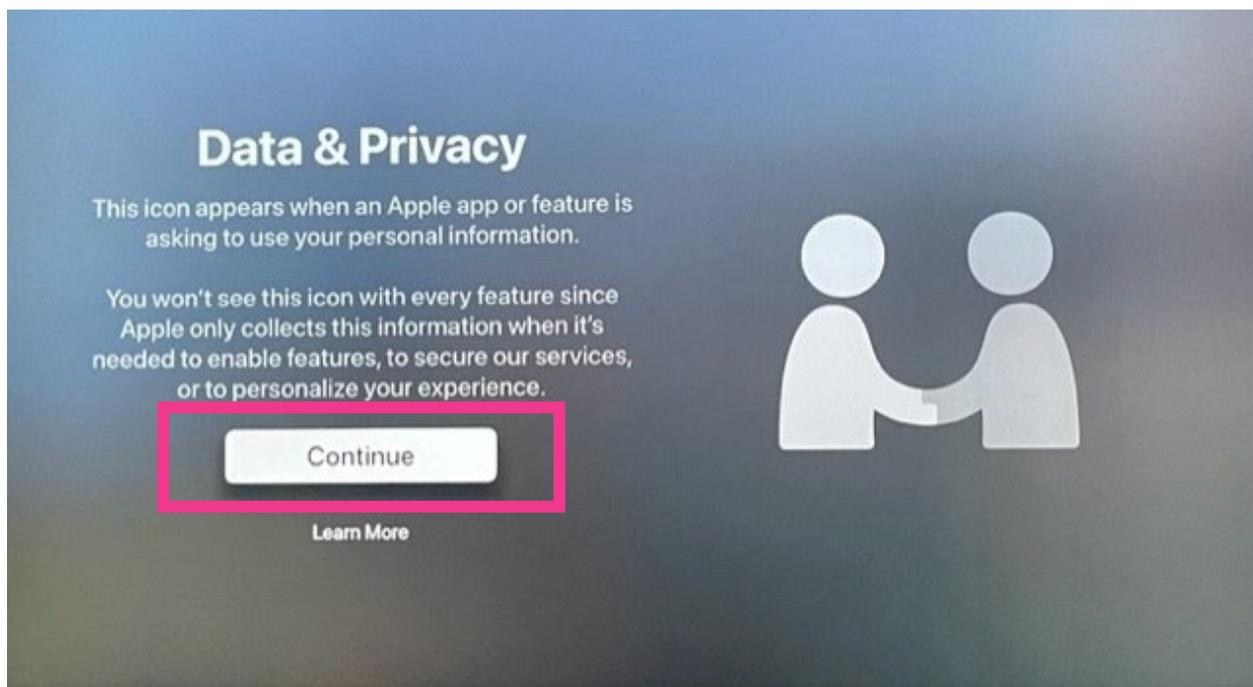
You can set up your Apple TV with your iPhone or do it manually. In these steps, we will set it up with an iPhone.

Make sure your iPhone is near the Apple TV. Unlock your phone, connect to your Wi-Fi network and turn on Bluetooth.

This message will appear on your iPhone. Select Set Up.
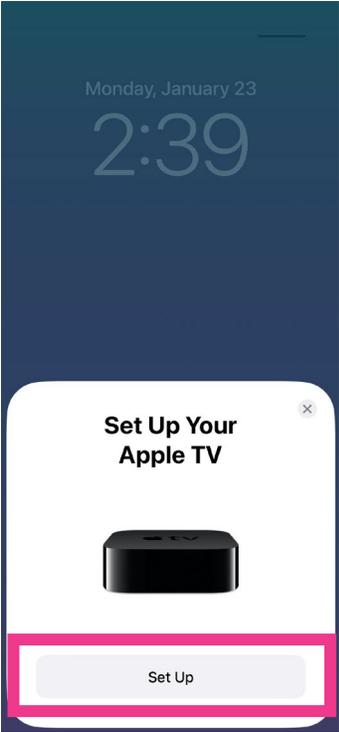
A four-digit authentication code will appear on your TV screen. Enter those digits into the Authentication message box that appears on your phone.
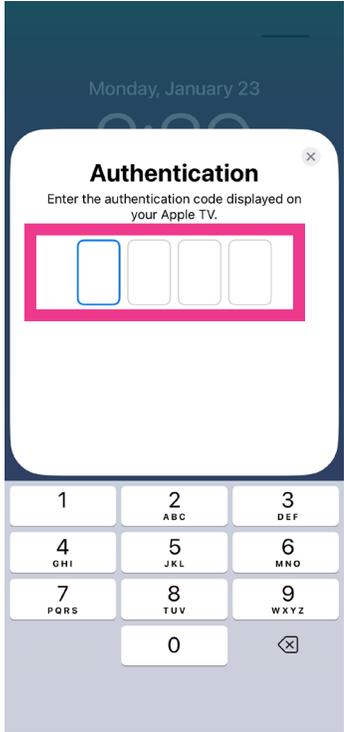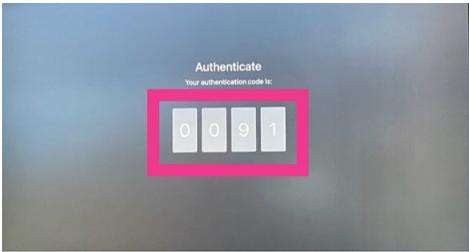
This screen might appear as your Apple TV finishes the set-up process.

Choose your password preferences.
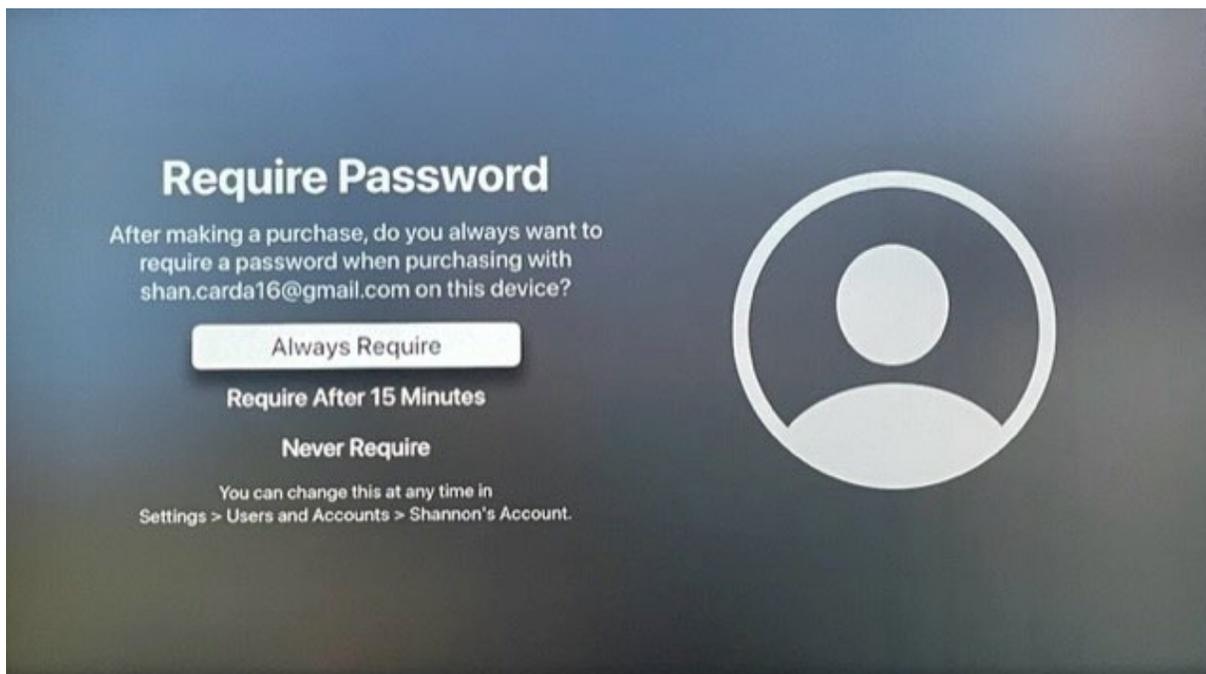
There's additional preferences that you can customize now, or you can come back to it later.
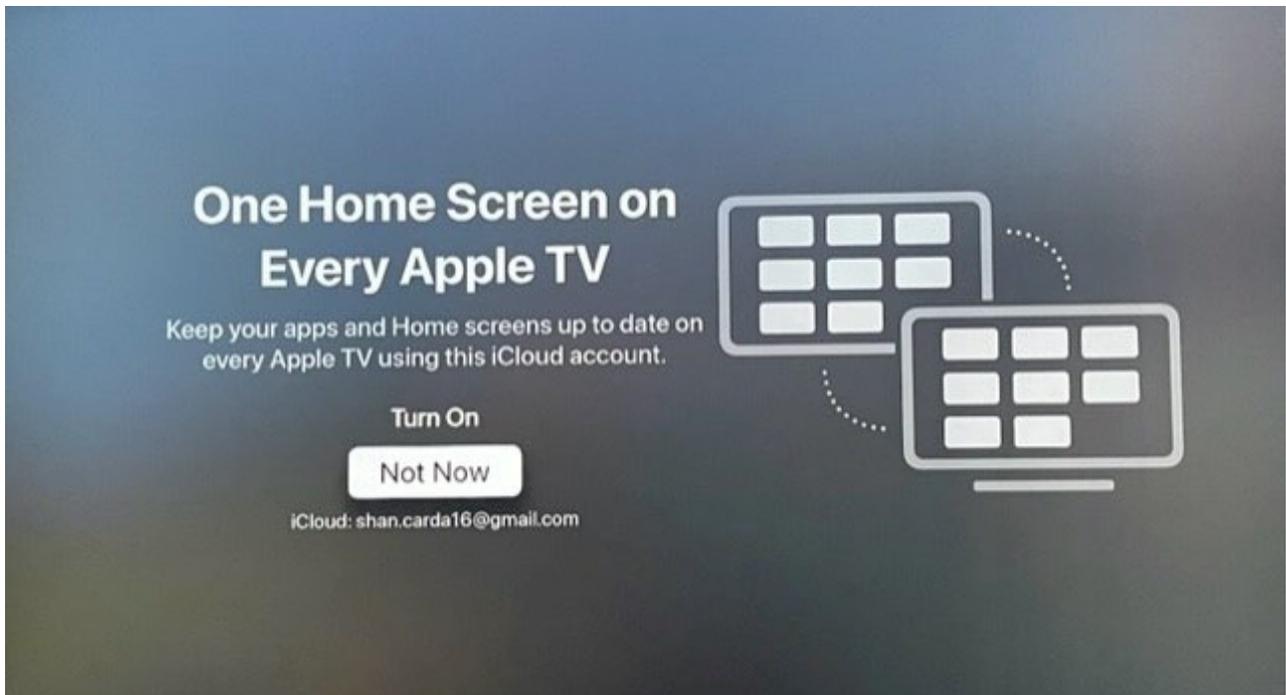
Choose where this Apple TV is located.

You can set up Siri.
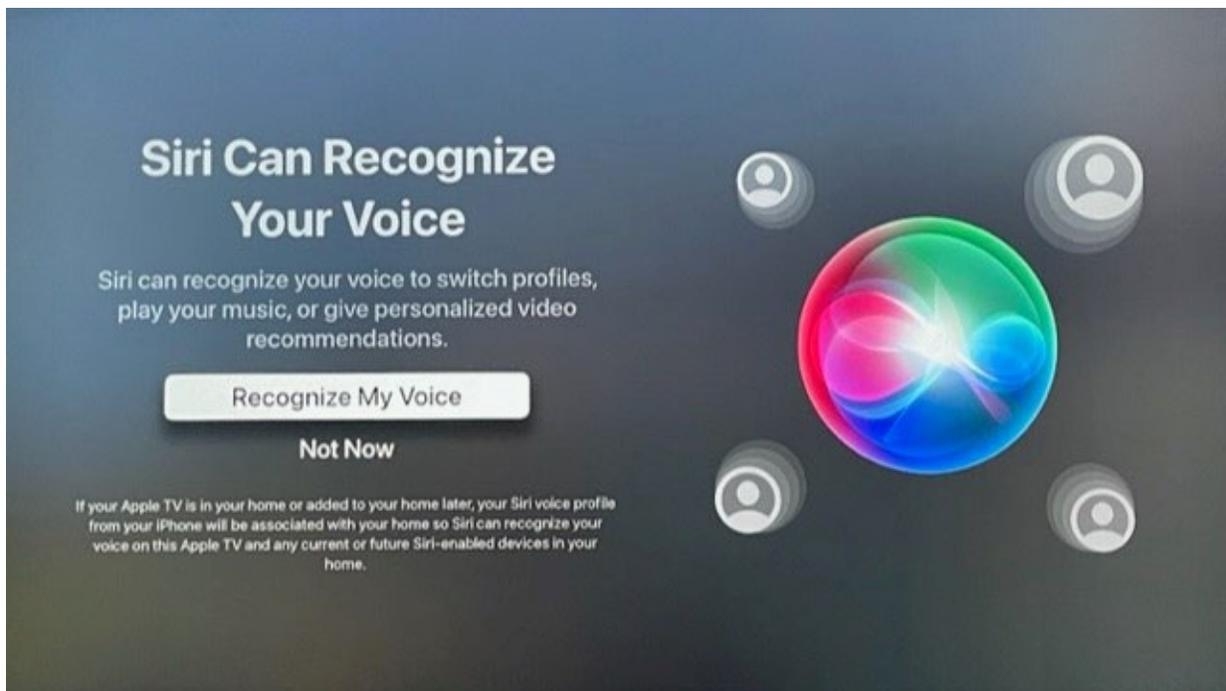
You can continue choosing additional preferences.
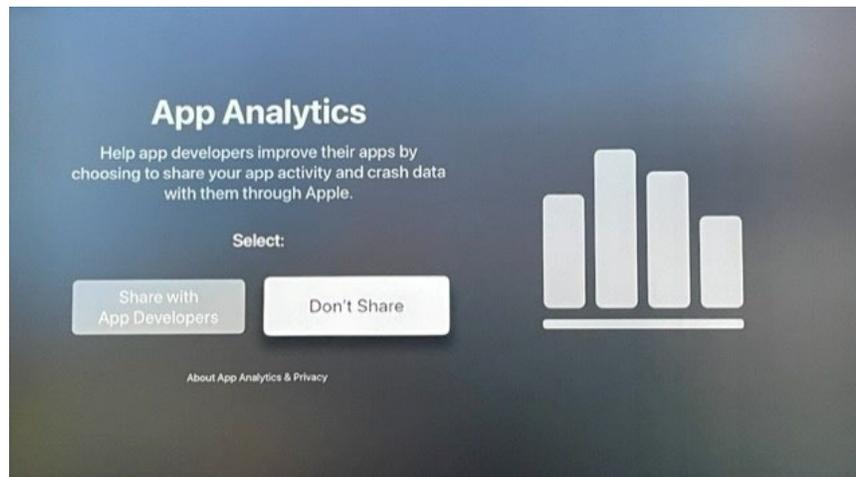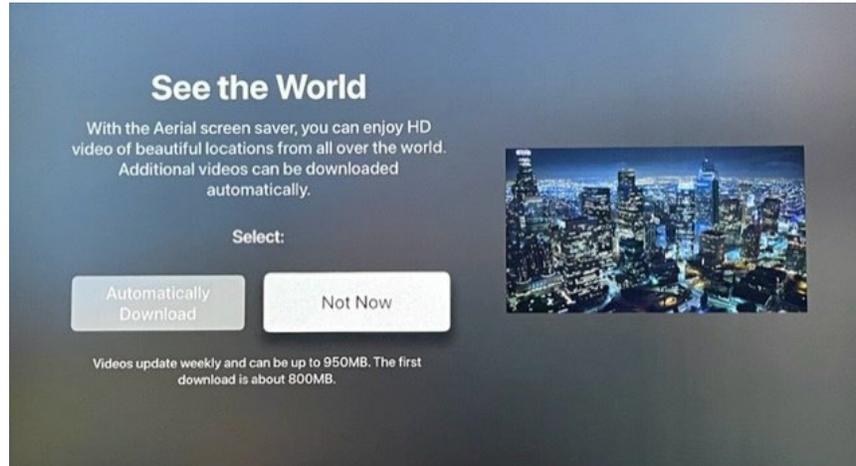
Agree to the Terms and Conditions.
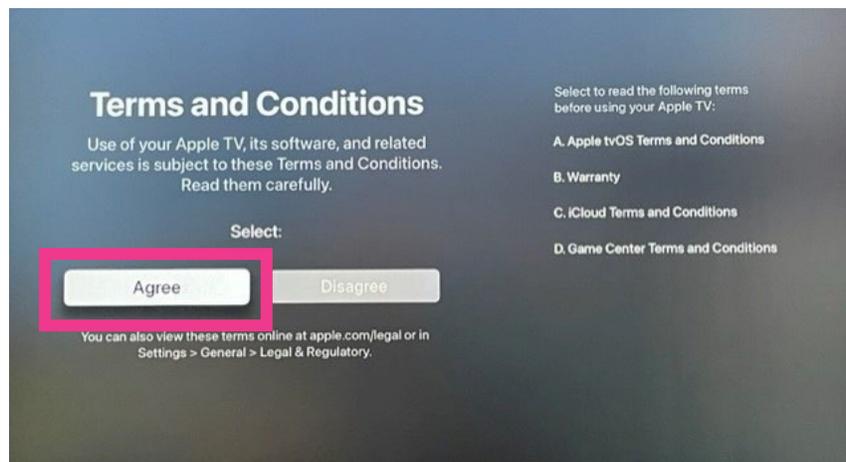
From your Apple TV home screen, scroll down and select the App Store.
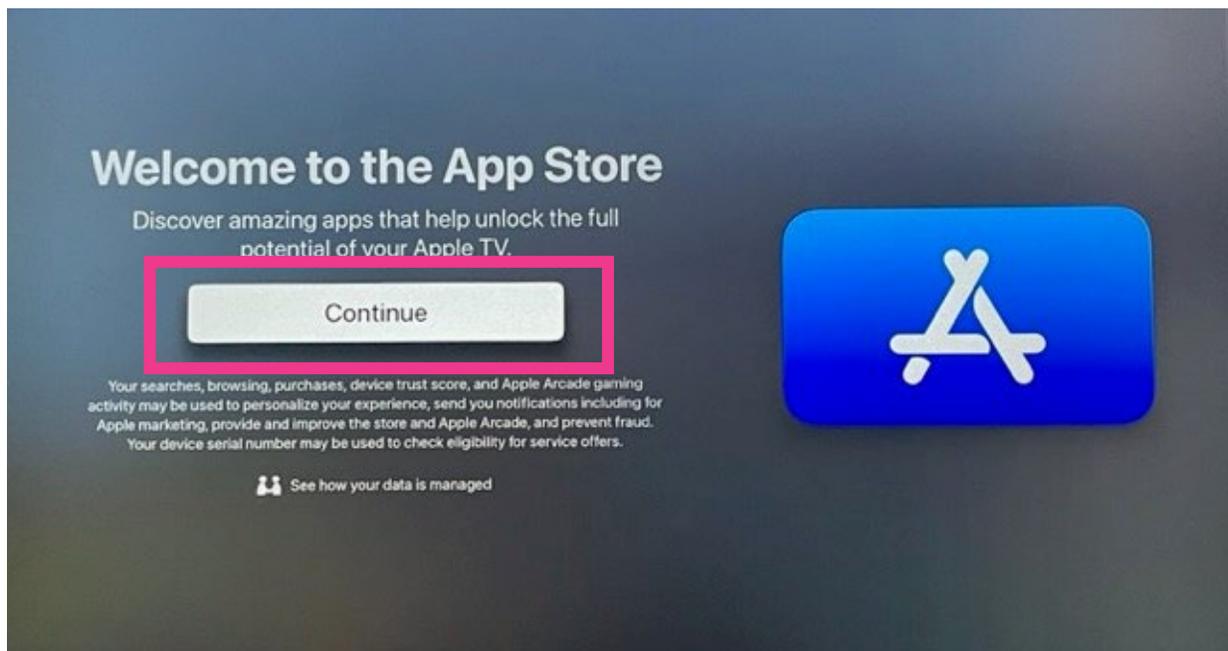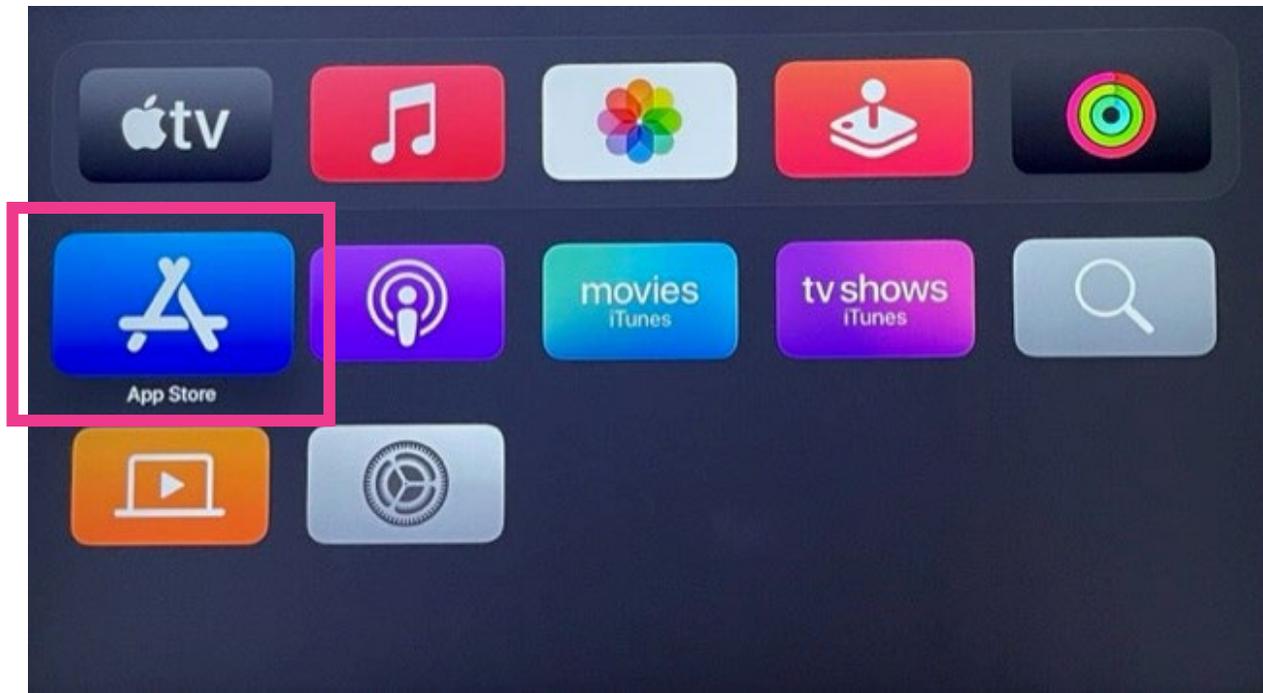
In the app store, search for AllStream. Make sure you enter it as one word (no spaces).
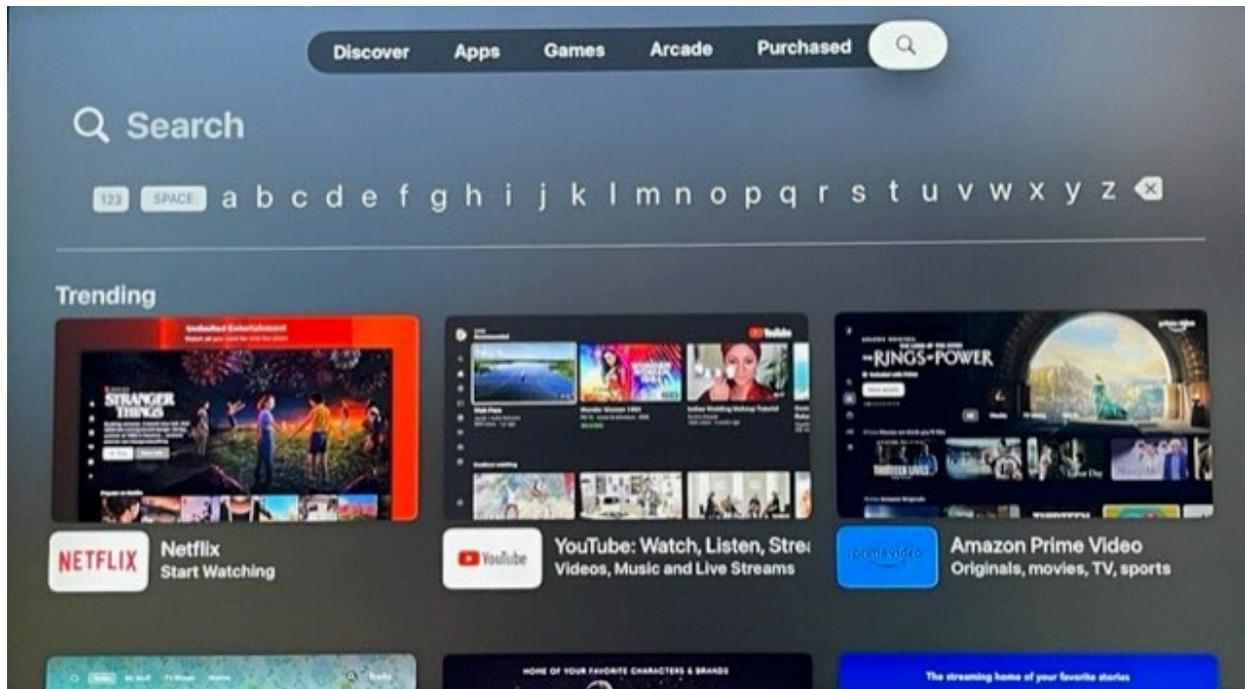
Choose the AllStream Now app.
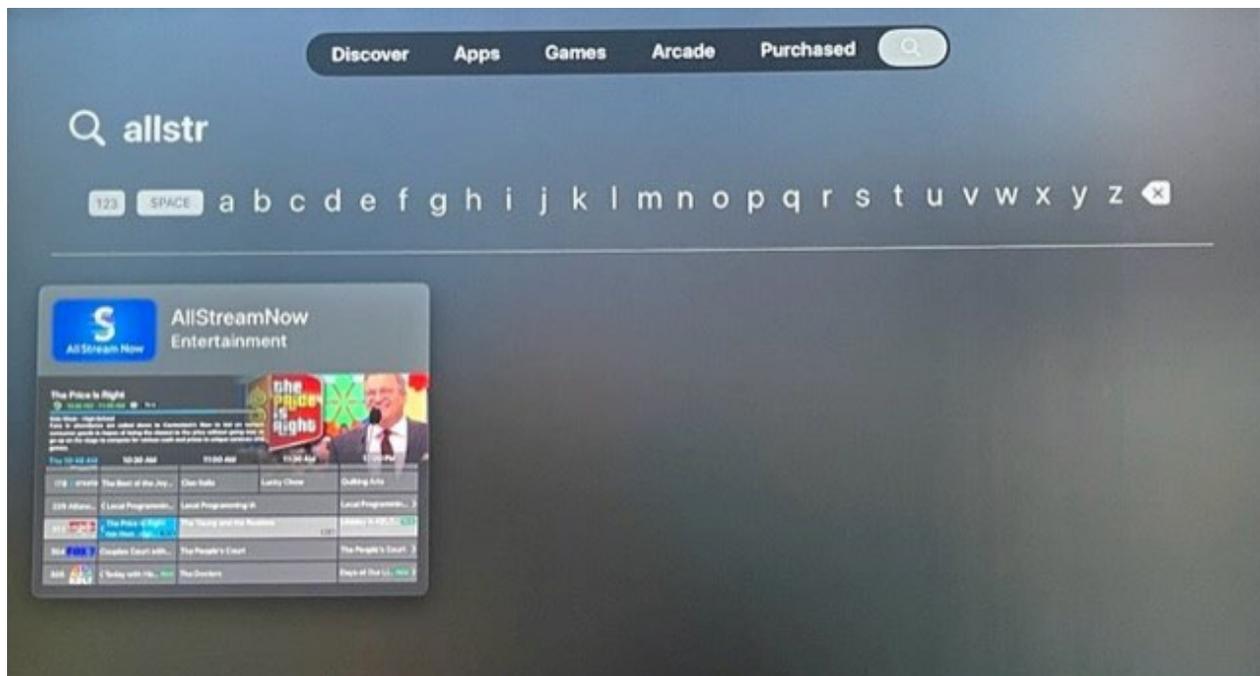
Then download and install the app. It may prompt you to enter in your Apple ID and password.
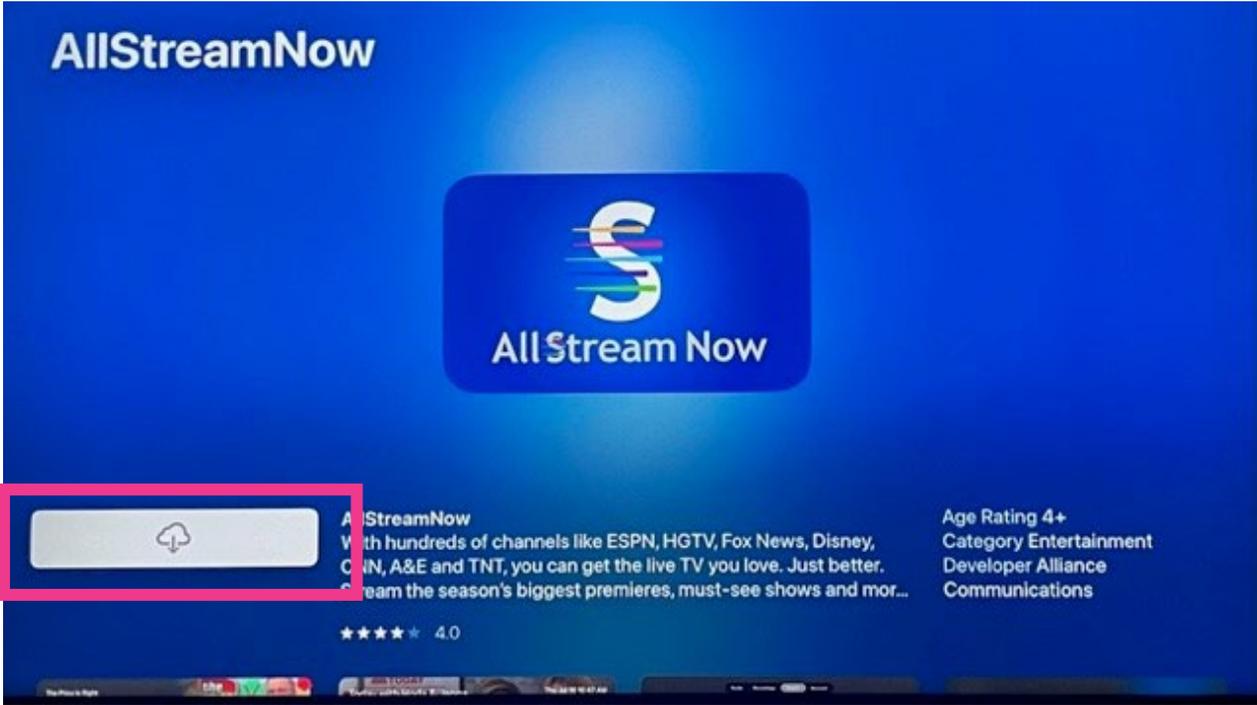
Once the app is installed, choose Open.
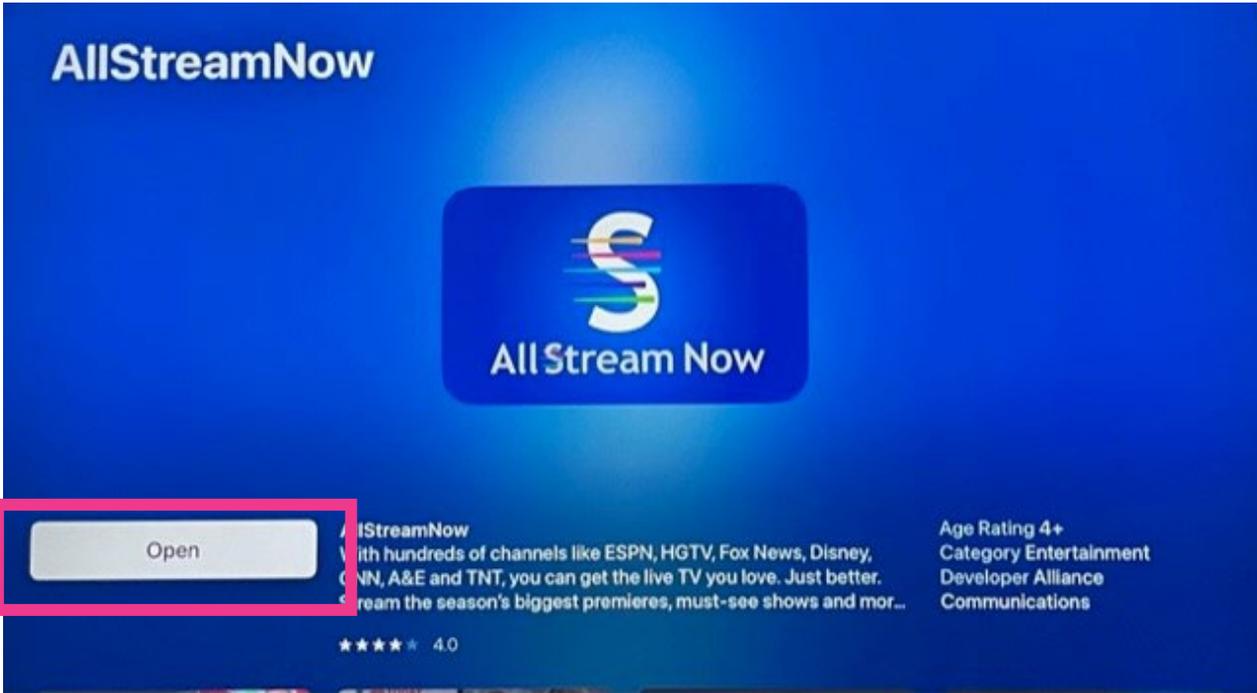
Enter the AllStream Login and Passphrase you received by email from Alliance, or you can generate new ones from a device that already has AllStream activated on it.
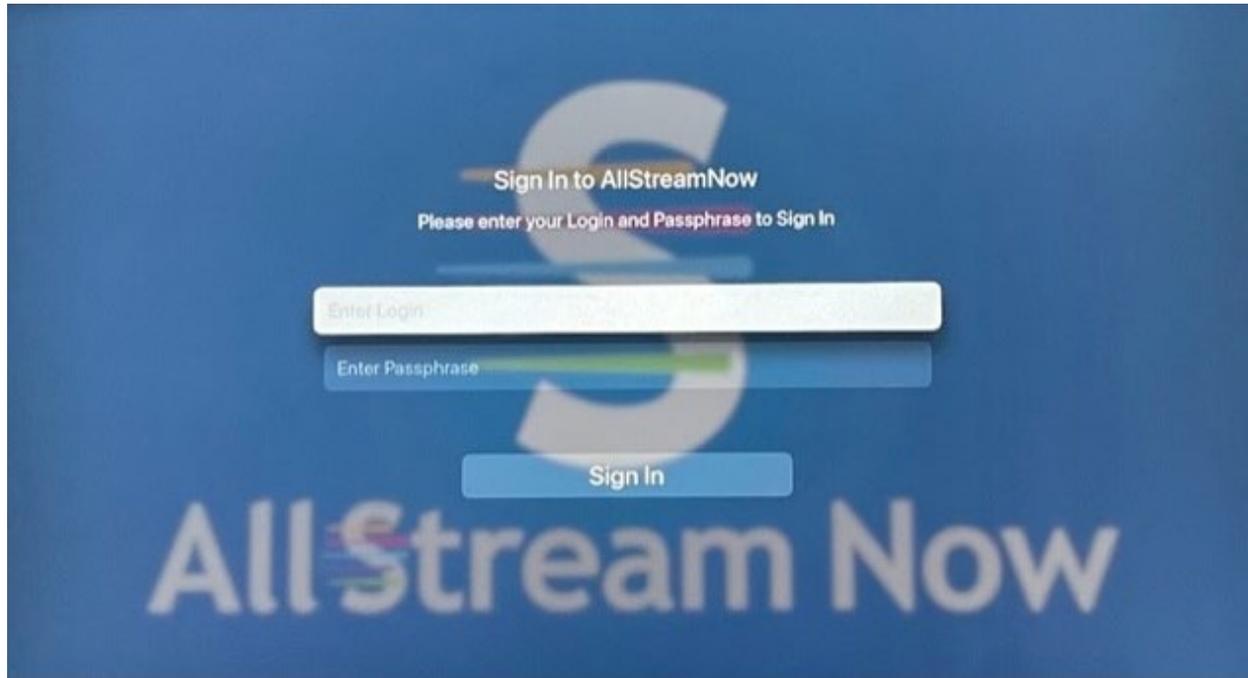
How to add AllStream to more devices

You can add AllStream to more devices by generating a new login and passphrase. From an Apple TV that already has active AllStream service, open your AllStream app.

While you're in AllStream's programming guide, press the Back button on your remote to open the Tab Bar at the top of the guide. Then scroll over to Account in the Tab Bar.

Tab Bar
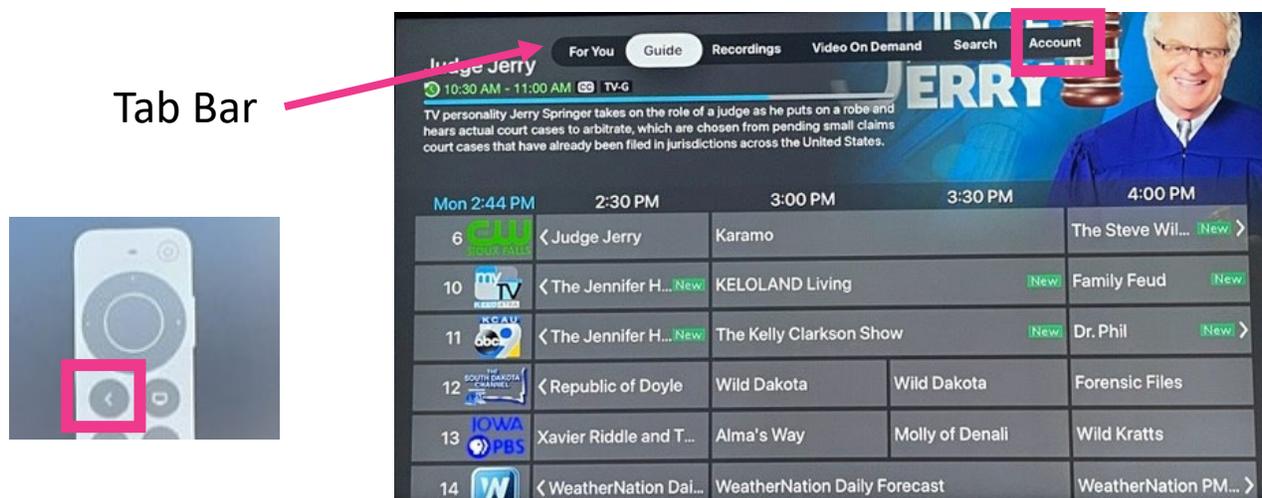
Scroll down and select Add Device.
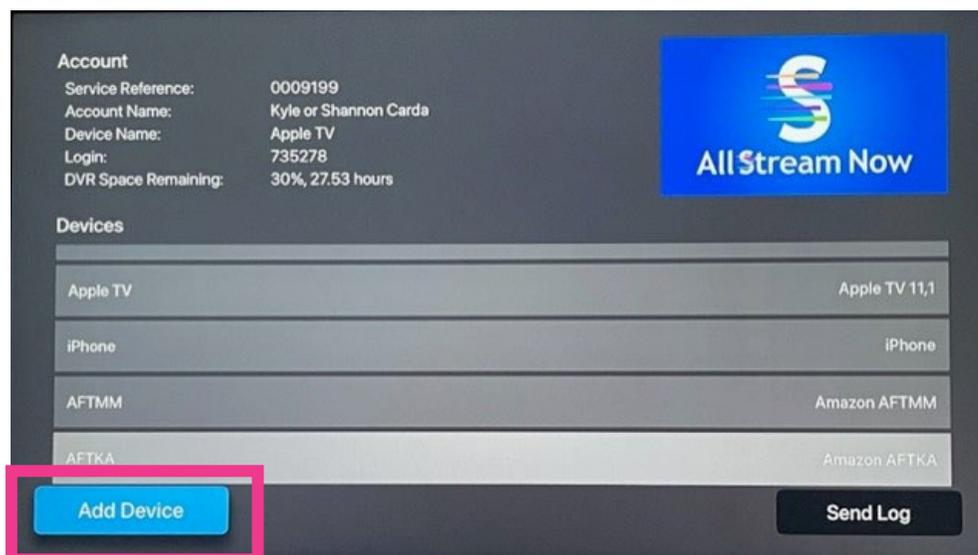
A new Login and Passphrase will display on your screen. Use that information when activating AllStream on additional devices.

If you're adding another Apple TV, repeat the steps in this user guide.

If you're adding an Amazon Fire TV Stick 4K, an iOS mobile device or an Android device, refer to the user guides for activating AllStream on those devices.
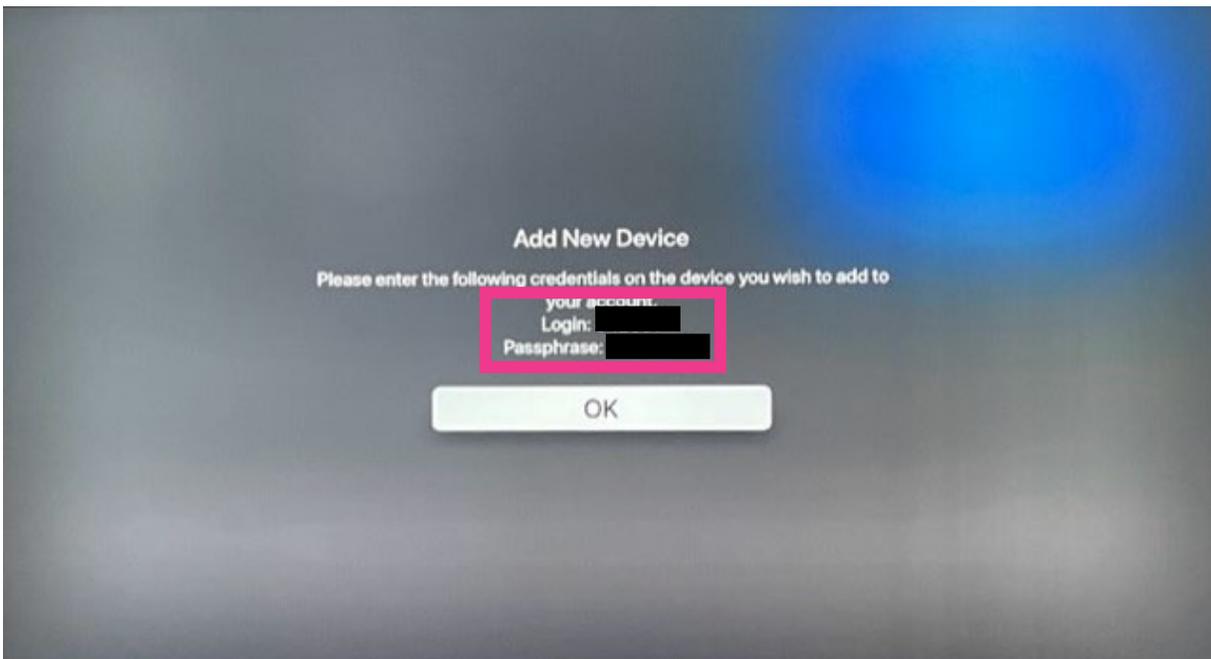
AllStream Now Support Resources

User Guides

alliancecom.net/support/allstream-now

Video Tutorials

alliancecom.net/support/allstream-now
youtube.com/@alliancecomm

Dial 611 phone any phone with Alliance service or call (605) 582-6311.