

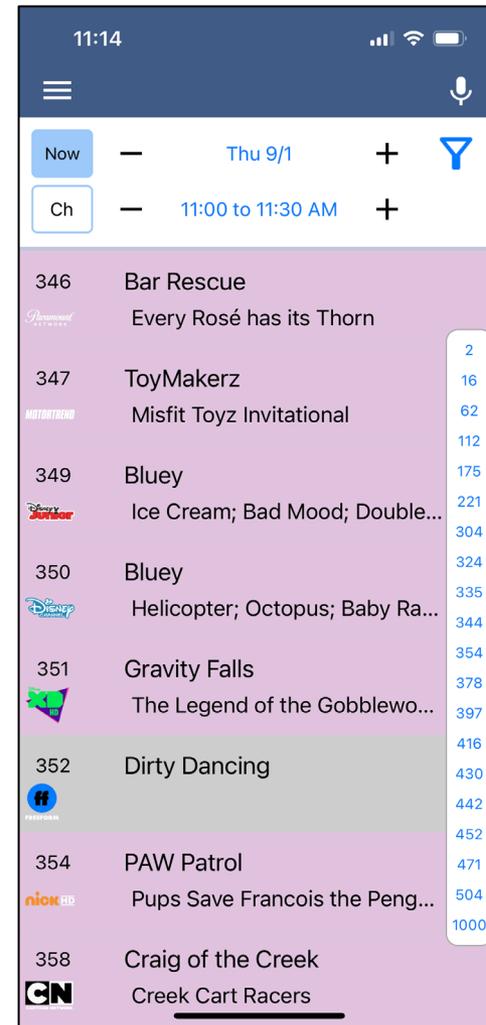
## Start Watching Now

When you open the AllStream app, you'll see the Guide. You can start watching programming right from this screen just by clicking on a program.

Scroll up and down to see everything that's airing at the time.

To see what's coming up next, swipe left.

**\*\*Instructions for your iOS or Android device may vary depending on its model and software version.\*\***



## Using the Menu



The following sections provide details for accessing the Guide, Channel Guide, Recordings, Search, What's Hot and Settings. To access the Menu, press the Menu icon (three lines) at the top of your screen.

### Guide

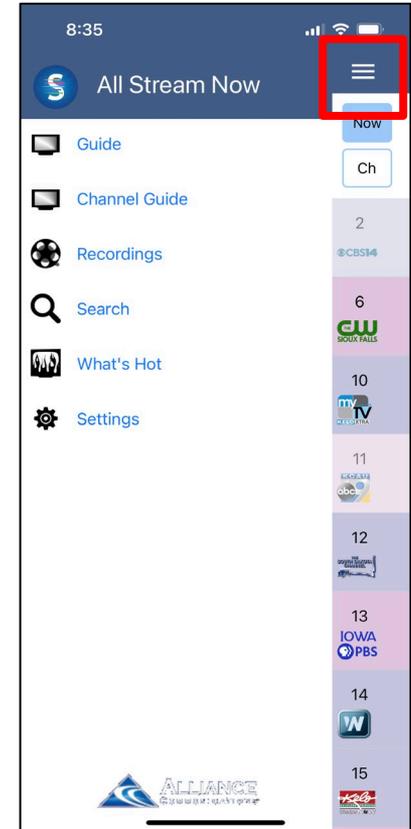
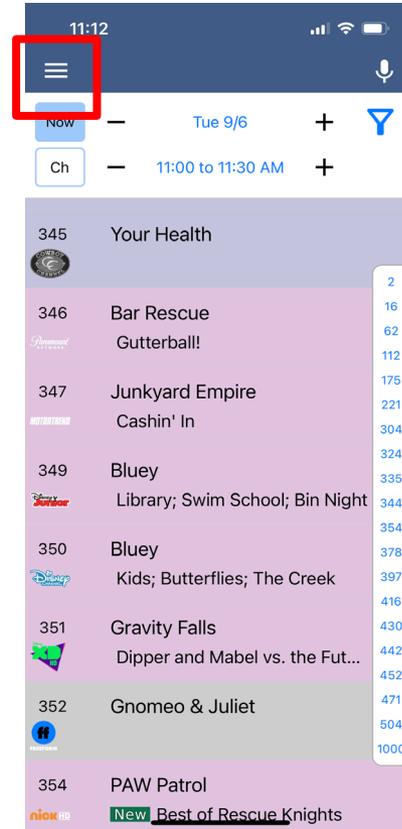
The Guide allows the user to view guide information by time and date. Programs may be selected from within the guide to view program details, schedule future recordings, and watch programs.

### Channel Guide

The Channel Guide allows the user to view guide information by channel. Programs may be selected within the guide to view program details, schedule recordings, and watch programs.

### Recordings

All existing and scheduled recordings may be viewed within the Recordings menu. Users may view Current, Future and Series recordings.



## Menu, continued

### Search

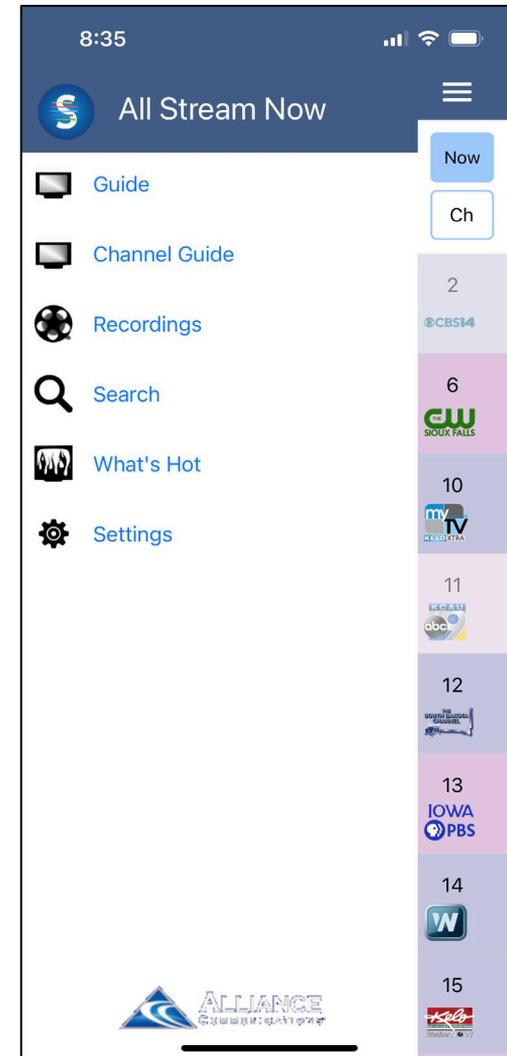
This action allows the user to search by titles, programs, keywords, or phrase for a specific program. Search results may be selected to view program details and schedule future recordings.

### What's Hot

What's Hot provides the user with real time information about the most popular watched programs in the user's area as well as the most popular recordings and most popular series recordings. Program may be selected from within What's Hot to view program details and schedule future recordings. User may tune their TV to a program by selecting "Watch" on the program details screen.

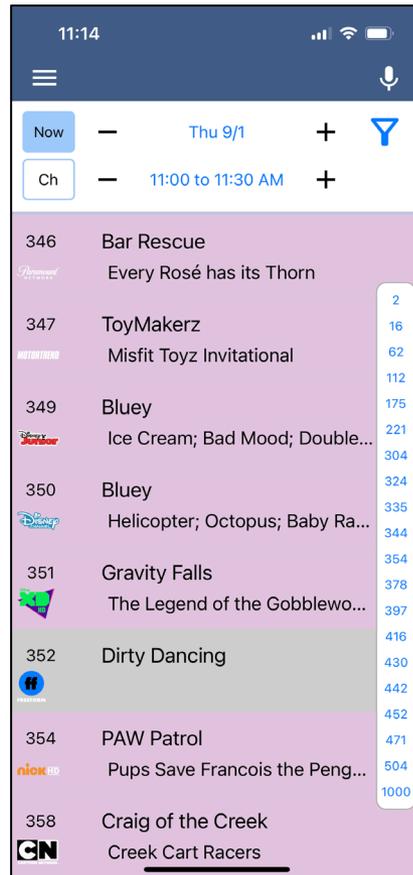
### Settings

Users can manage their account, switch accounts, add devices, and refresh user and guide data.



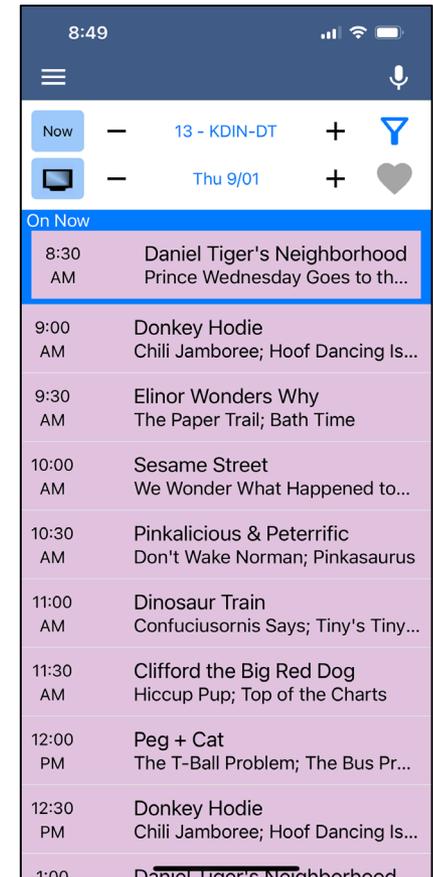
## Using the Guide

To view the guide data by time, press Menu and select Guide. Browse by swiping left or down.



## Using the Channel Guide

To view programming by channel, press Menu and select Channel Guide.

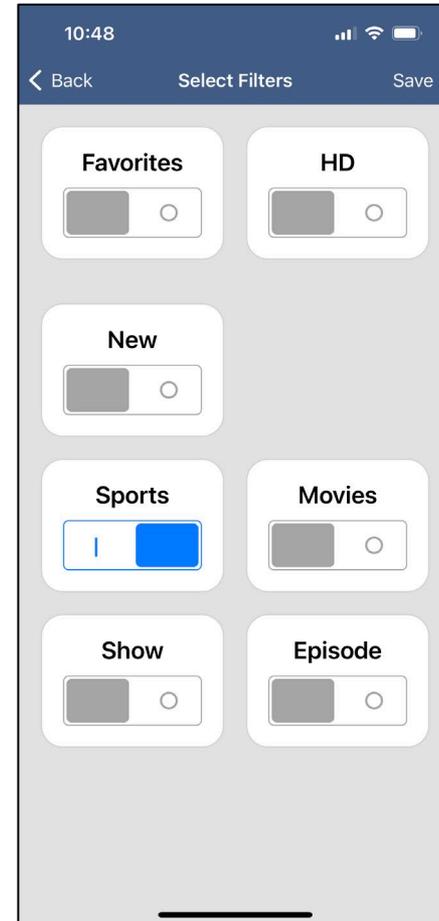


## Guide Filtering

To filter the program guide, click the Filter Funnel icon.



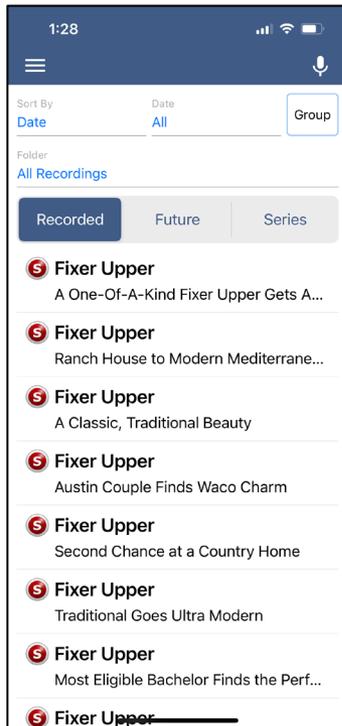
Click on any filters to have them applied to the program guide content and click "Save."



## Recordings

To show existing recordings, future recordings, and series recordings, press the Menu button and then Recordings.

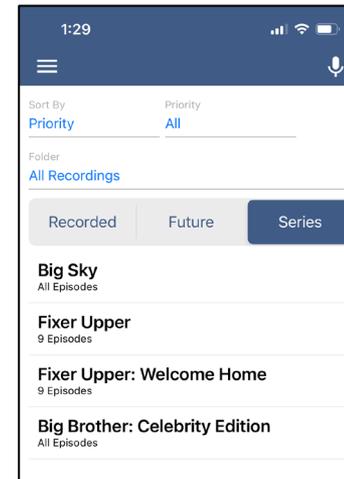
To view existing recordings, select the Recorded option at the top of the screen.



To view future scheduled recordings, select the Future option.



To view Series recordings, select the Series option.

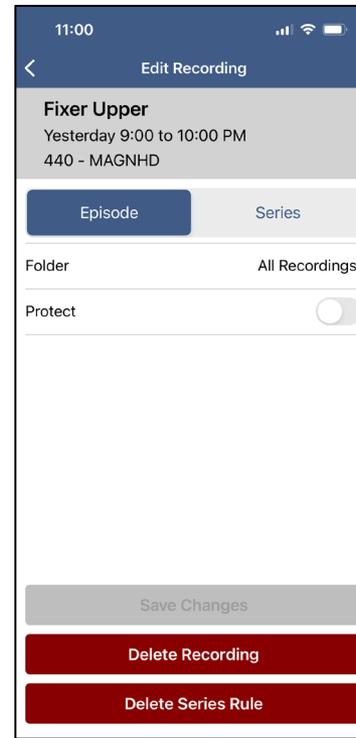


You have options at the top of the screen to customize how your recordings are listed – Alphabetical or By Date. You can also show the recordings Grouped or not grouped. And you can choose which Folder you would like to view recordings from.

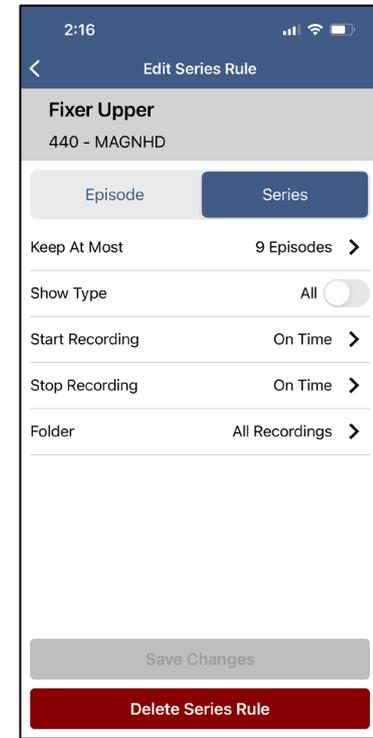
## Recordings, continued



When you select a recording, a screen will appear with the program description and the air date and time. To delete the existing recording or a future scheduled recording, click on the blue Edit button. This will bring up the Edit Recording screen.



The Episode tab will give you the program details. You also can Delete Recording or Delete Series Rule by clicking on one of the buttons at the bottom of the screen.

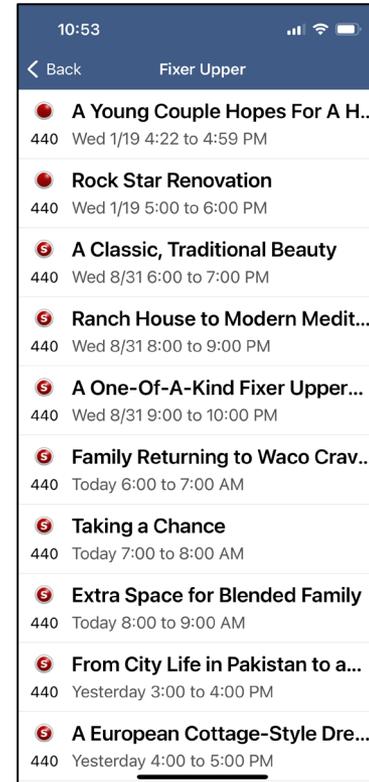
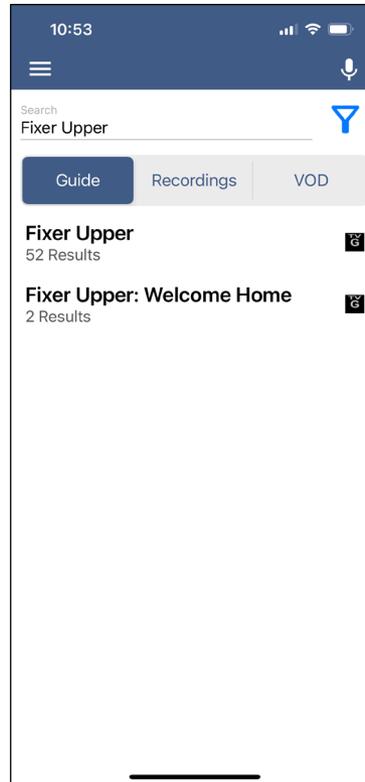


The Series tab allows you to edit the number of episodes saved, Show Type, Start Time, Stop Time, and Folder where the recordings are saved. Click Delete Series Rules to delete or Save Changes if any charges were made.

## Program Search

To search for a specific program, select Menu at the top and then Search.

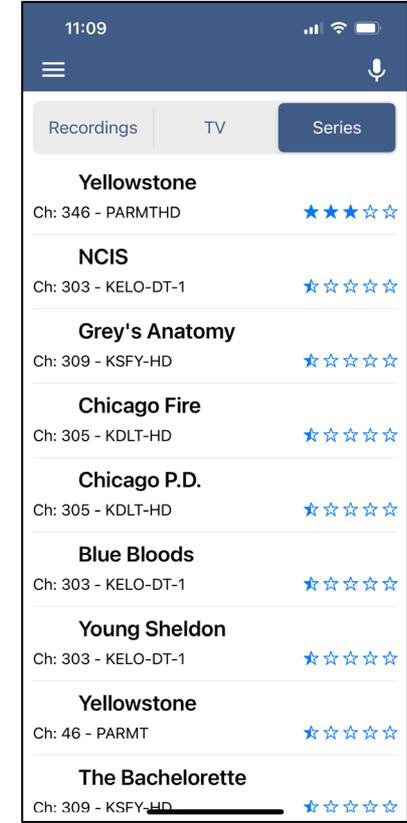
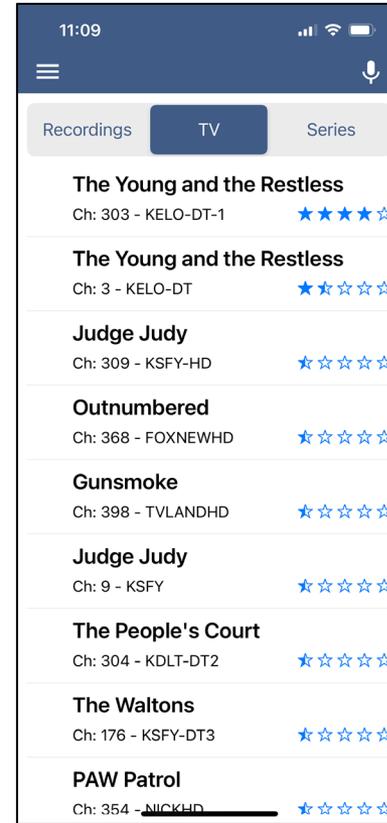
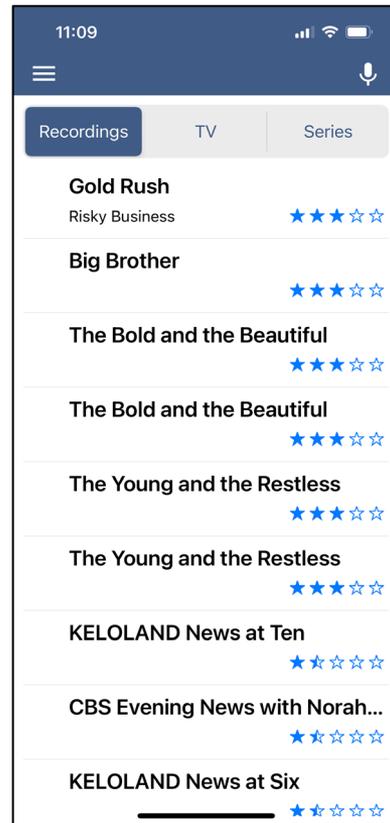
1. Enter the desired phrase or keywords into the Search Text field. Click on the search icon.
2. Search results will appear below the Search Text field. Search results are available from Guide and Recordings. By clicking on the different buttons under the search text field, a user will see results for the Program Search from each different section.
3. From the search results, a user can select the program (episode) they would like to view, and a Program Details screen will appear with the program description, the air date and time.
4. In the Program Details window, click Search to view future programming or click Record to set a recording of this program.



## What's Hot

Use the What's Hot feature to find out what's popular with other viewers in the area.

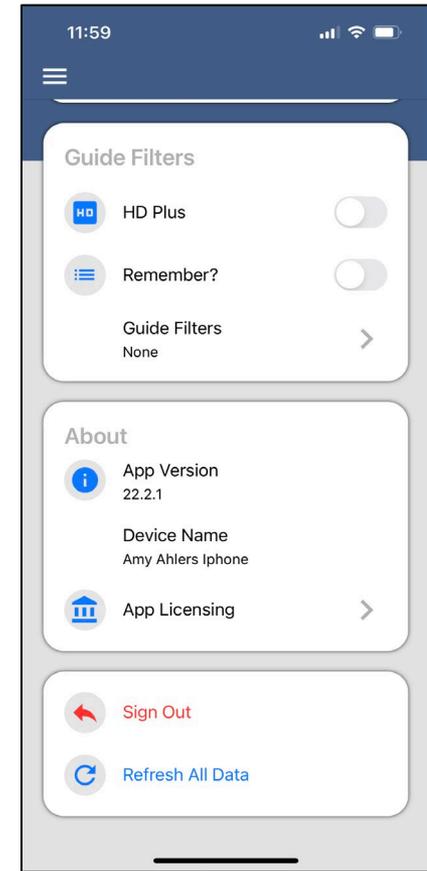
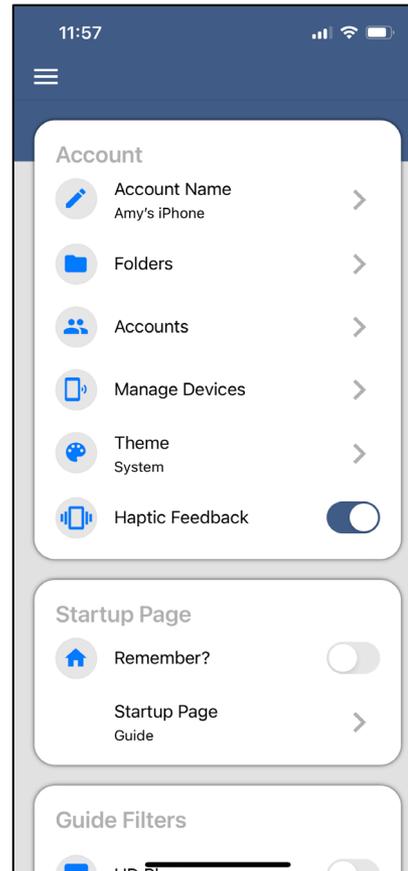
1. To view the What's Hot app, select What's Hot from the Menu.
2. What's Hot will show the most watched TV programs, Recordings, and Series Recordings.
3. To view the program information, select a program and a Program Details window will appear with the program description, the air date and time, and the channel number the program will be aired on.



## Settings

Click on the Menu button, then Settings to view your account information.

1. A user can manage the account by clicking on Account Name.
2. They can also switch to a different account or add another device by clicking on Accounts.
3. Refresh All Data allows all settings, recordings, and guide data to be refreshed and updated.



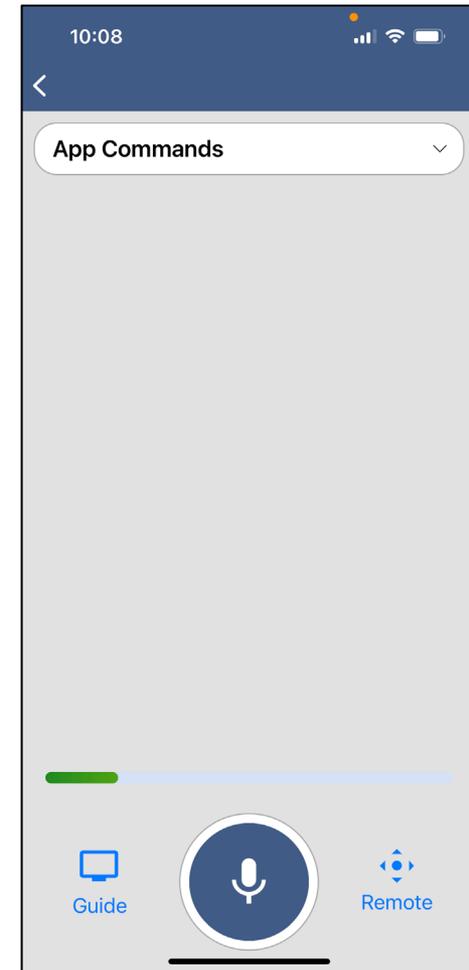
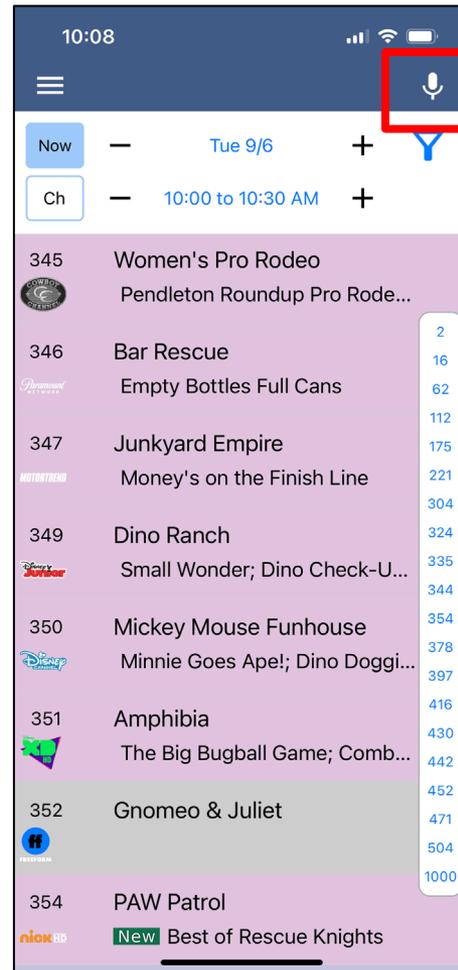
## Voice Commands

To activate the Voice Commands functionality,



1. Click on the microphone icon at the top right-hand corner of the app.
2. Then click on the Microphone button and speak the command.

**NOTE:** You must have Microphone and Speech Recognition activated on your smartphone in the AllStream App settings.



## Audio Accessibility

Accessibility mode is not an AllStream App setting.

It is a device setting and called “Voice Over” on Apple Devices (<https://www.apple.com/accessibility/iphone/vision/>) or “Talk Back” on Android devices (<https://support.google.com/accessibility/android/answer/6283677?hl=en>).

This mode will not just apply to the AllStream app. Once enabled and in the accessibility mode, the device will talk back about what is happening on the device.