Getting Started

You will need these items before you begin:

1. Amazon Fire TV Stick and Remote
2. Amazon Account Login Information (If you don't have an Amazon account, you can sign up for one for free at amazon.com.)
3. Wi-Fi password
4. AllStream Login and Passphrase. Call us at (605) 582-6311 if you can't find it.

Instructions for your Amazon Fire TV Stick may vary depending on its model and software version.
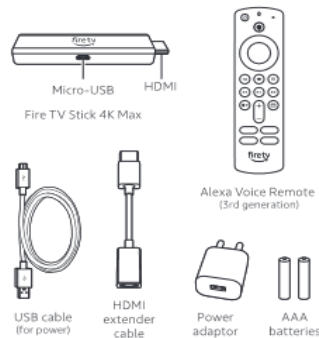
Setting up your Amazon Fire TV Stick

These instructions are included in your Fire TV Stick 4K box.

What's in the box:

Micro-USB   HDMI

Fire TV Stick 4K Max

Alexa Voice Remote (3rd generation)

USB cable (for power)   HDMI extender cable   Power adaptor   AAA batteries

1. Connect your Amazon Fire TV Stick 4K Max

Connect one end of the USB cable to your Amazon Fire TV Stick 4K Max and the other end to the required power adaptor. Plug your Fire TV Stick 4K Max into the HDMI port on your TV and then plug the power adaptor into a nearby electrical socket. Turn on your TV and then select the appropriate HDMI input.

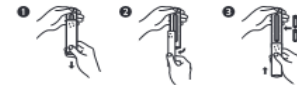For 4K streaming, connect the Fire TV Stick 4K Max to an HDMI HDCP 2.2 port on your 4K TV.
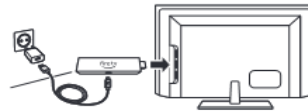
Use the included HDMI extender to improve Wi-Fi and remote performance, or if you have trouble fitting your Fire TV Stick 4K Max into an HDMI port on your TV.
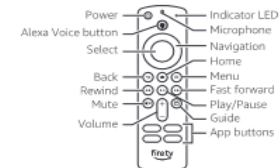
2. Power up your Alexa Voice Remote

1. Open the back of the remote and insert the included batteries.

2. After pairing your Alexa Voice Remote, follow the on-screen instructions to control the power and volume of your compatible TV.

Power — Indicator LED
Alexa Voice button — Microphone
Select — Navigation
— Home
Back — Menu
Rewind — Fast forward
Mute — Play/Pause
— Guide
Volume — App buttons

3. Complete the on-screen setup

Using your Alexa Voice Remote, follow the on-screen instructions

- Choose your language from the list.
- Select your Wi-Fi network from the options displayed on the screen.

Note: if your Wi-Fi network is password-protected, have your Wi-Fi network password available to connect your Fire TV Stick 4K Max to the internet. If your network is hidden, select the Join Other Network tile from the list. If required, enter your network password using the on-screen keyboard.

Registering your Fire TV Stick 4K Max

If you purchased your Fire TV Stick 4K Max from the Amazon website using your Amazon account, it is already registered to you. If not, please follow the on-screen instructions to register your device.

Tips and troubleshooting

Wi-Fi

- Connectivity performance depends on distance from router and presence of other Wi-Fi 6 devices.
- Wi-Fi 6 connectivity requires a Wi-Fi 6 router, but your device will continue to work with existing Wi-Fi standards.

- If you see a lock icon, your Wi-Fi network requires a password, so make sure you have it available.
- If you need help finding your Wi-Fi password, go to www.amazon.in/help/wifi.
- Ensure your internet connection is working properly. Restarting your router and modem will solve most Wi-Fi network issues.
- Do not place your wireless router or Fire TV Stick 4K Max in a cabinet, as it may impact Wi-Fi signal strength.
- Some Wi-Fi issues may be improved by connecting the included HDMI extender.

Remote pairing

Having trouble with your remote? First, remove and reinsert the batteries in your remote. The remote should automatically pair with your device. If your remote isn't discovered, press and hold the Home button ⌂ until the LED starts to rapidly flash amber.

For more troubleshooting and information, go to www.amazon.com/devicesupport.

Get the most out of your Fire TV Stick 4K Max

There's always something on

You'll never run out of things to watch on Fire TV. Easily download your favourite apps, including Netflix, YouTube, Prime Video, Disney+ Hotstar and more. Access thousands of hours of free films and TV episodes from popular ad-supported streaming apps, such as YouTube, ZeeS and SonyLIV. Watch or browse live TV, sport, news and channels from the Live section on the Main Menu. With Profiles, everyone in your household can quickly get recommendations tailored to their preferences.

To learn more about your Fire TV Stick 4K Max, visit www.amazon.in/firetvstick4kmax.

Press and ask Alexa

Press the Alexa Voice button on your included Alexa Voice Remote to easily find, launch and control content. Alexa can also play music, answer questions, read the news, check the weather forecast and set alarms.

Things to try

"Alexa, find nursery rhymes on YouTube."
"Alexa, find comedies."
"Alexa, open Netflix."
"Alexa, what's the time?"
"Alexa, how many countries in the world?"
"Alexa, what's the cricket score?"
To learn more about what Alexa can do, just ask "Alexa, what can you do?"

Certain services are subject to change or withdrawal at any time, may not be available in all areas, languages, Dolby Atmos or 4K, and may require separate subscriptions and compatible equipment.

How to plug the Fire TV Stick 4K into your smart TV

Microphone

Alexa voice button

Navigation

Select

Back
Home
Menu

Fast forward
Play/pause
Rewind

Guide
Mute
Volume

Preset app buttons

5.6"

1.5"

Plugs into TV HDMI port
(HDMI extender recommended for best wifi reception)

HDMI extender

USB cable

Power adapter

2 AAA batteries

1.2"

3.9"

All yours.

Microphone

Alexa voice button

Navigation

Select

Back
Home
Menu

Fast forward
Play/pause
Rewind

Guide
Mute
Volume

Preset app buttons

5.6"

1.5"

prime video NETFLIX Disney+ hulu

fire tv

Using your remote to navigate

Pressing left, right, up or down on the remote's navigation ring will highlight specific items.

Pressing the center of the remote's circle will open a selected item.

To return to the Home Screen, press the Home button.

Press the Back button to move back to the previous screen.

Plug the Fire TV Stick 4K into your TV (see page 3). Using your remote (see page 4), press the Play/Pause button to start. Then choose your language, and press the Select button.
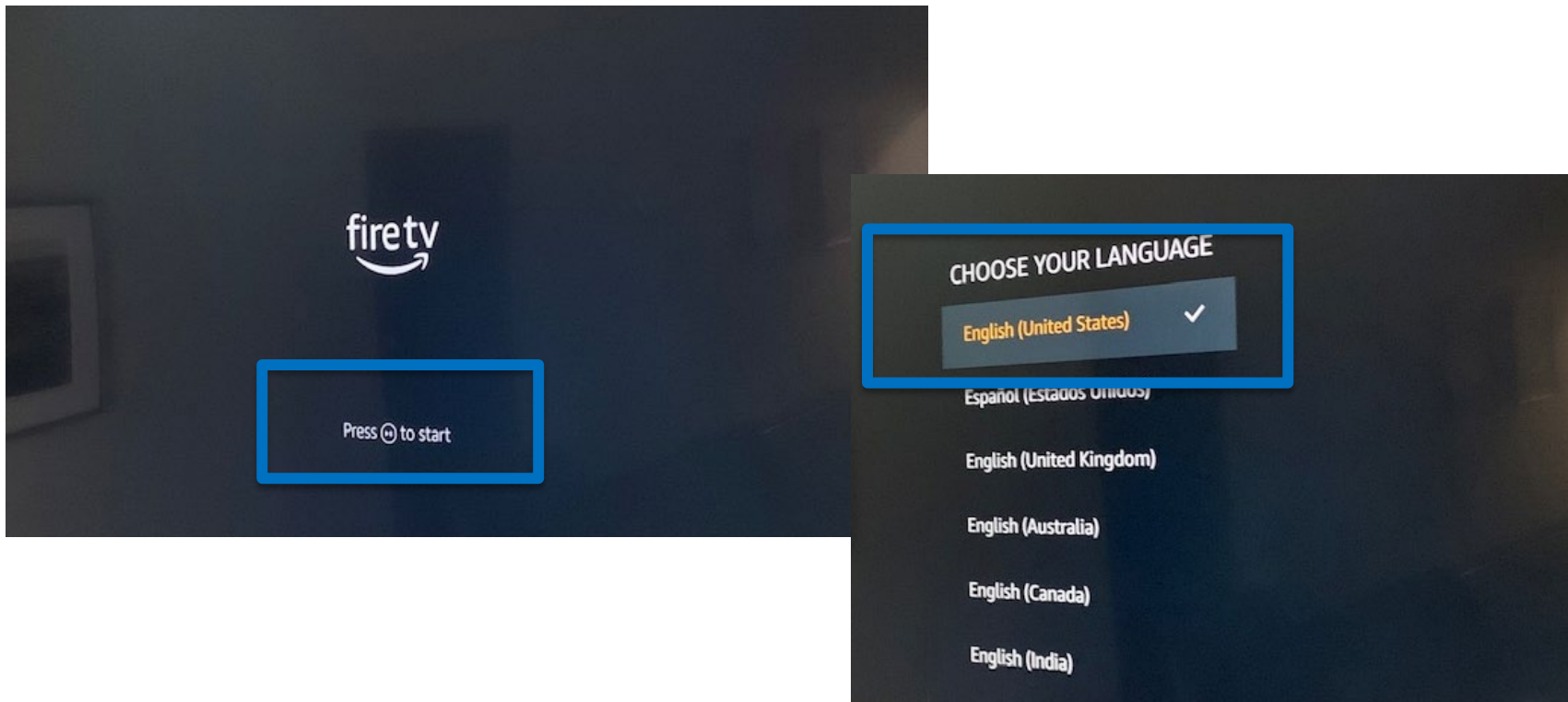
Your Amazon Fire Stick will scan for available networks. Select the network you want to connect your device to and press the Select button. It will prompt you to enter your WiFi network password. Once entered, press the Select button to continue.

Next, it will ask you to sign in with your Amazon account. If you don't already have one, choose "I am new to Amazon" to create an account. (You need an Amazon account to use AllStream Now on an Amazon Fire TV device. You can create an account for free.)

After you select "I already have an Amazon account," you will see a screen with an activation code that you will enter at amazon.com/code.
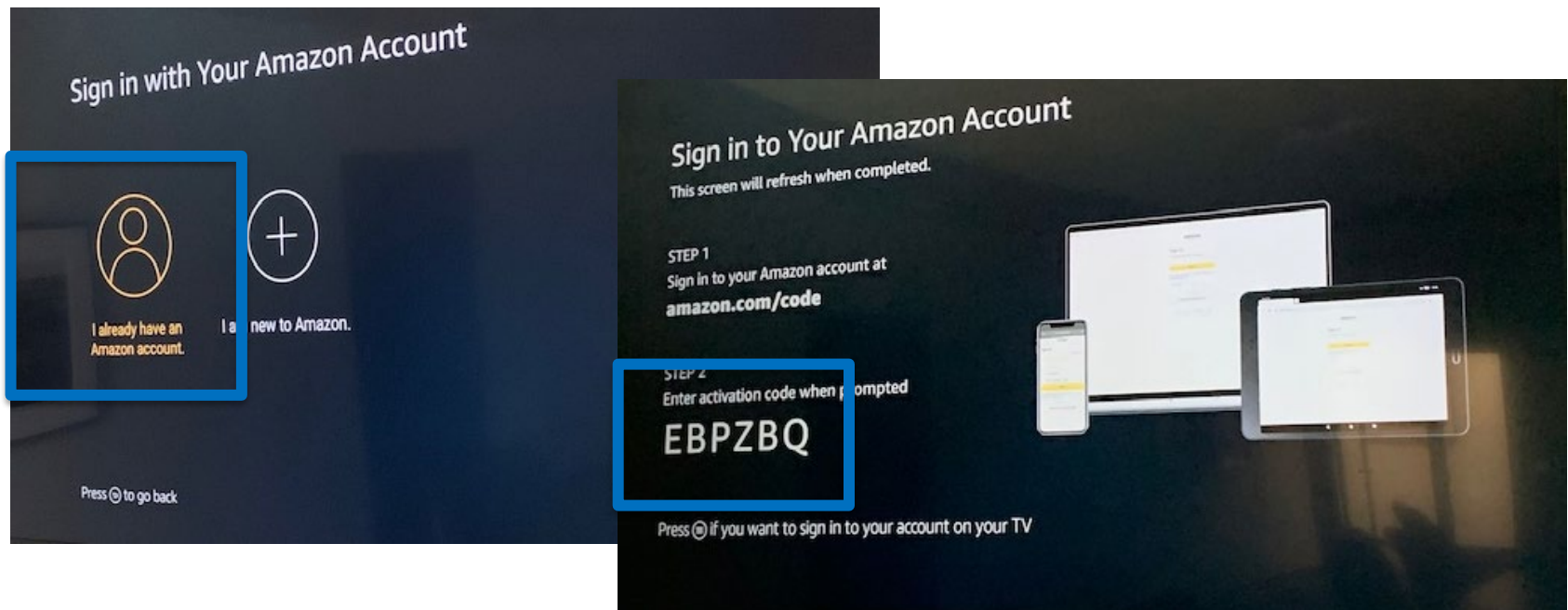
From a mobile device or PC, go to amazon.com/code. It will prompt you to sign in to your Amazon account. Once signed in, enter the activation code that appears on the TV and then continue. You should see a Success! Message. The TV will automatically refresh.

All yours.
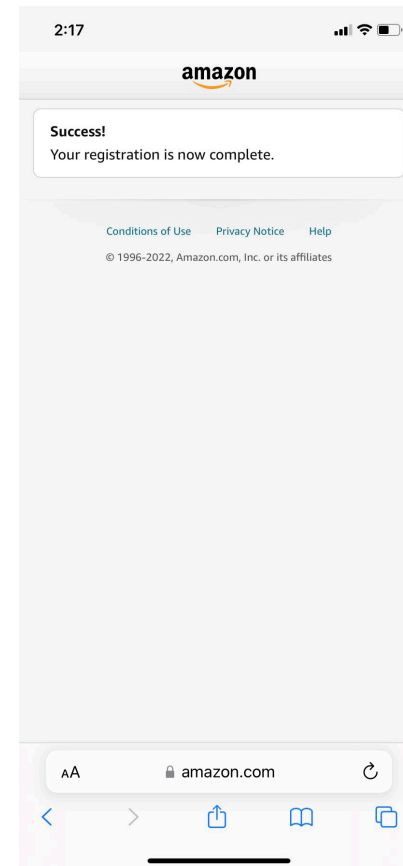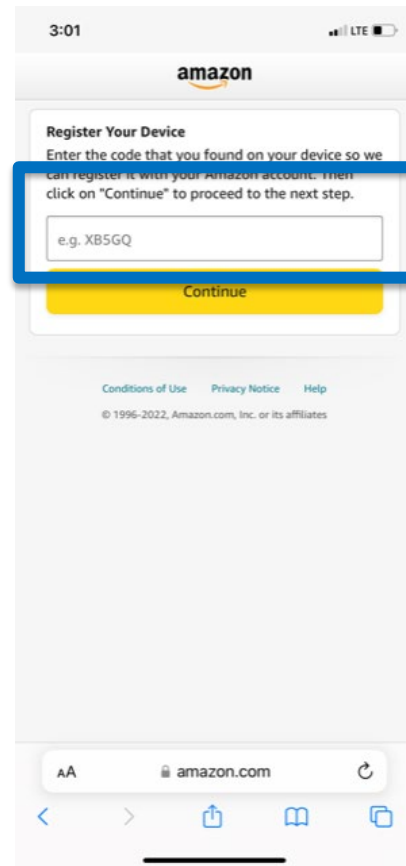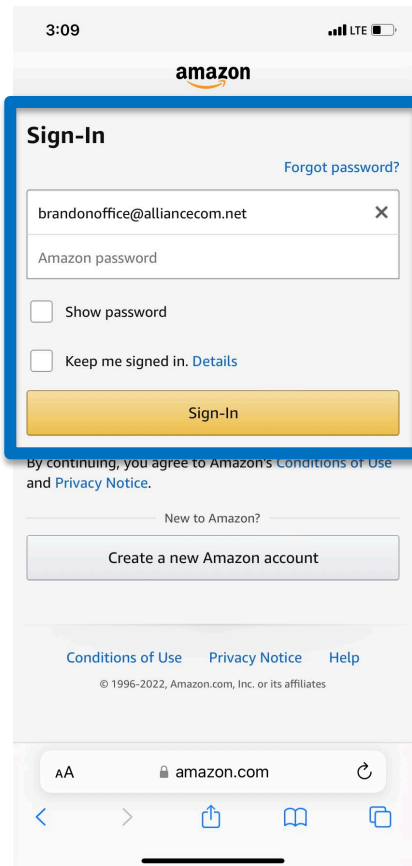
You will see the screen automatically refresh once you entered the activation code on your mobile device or PC. Select Continue, then No or Yes depending on if you want it to save passwords.
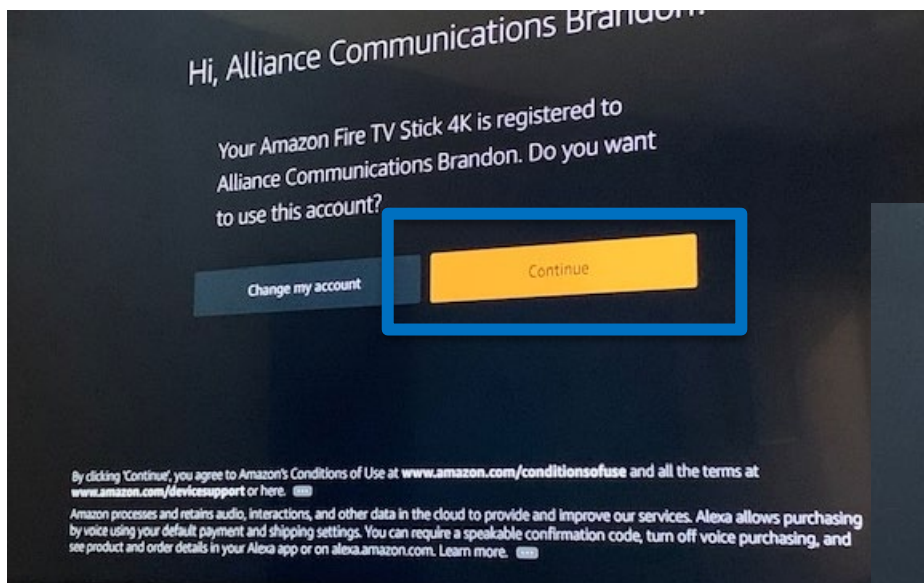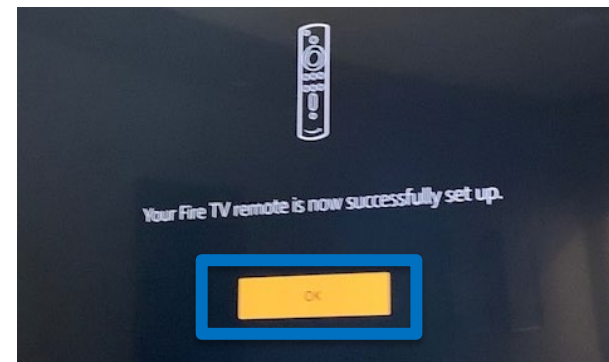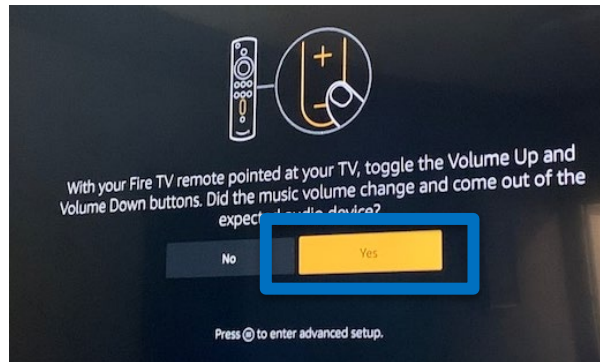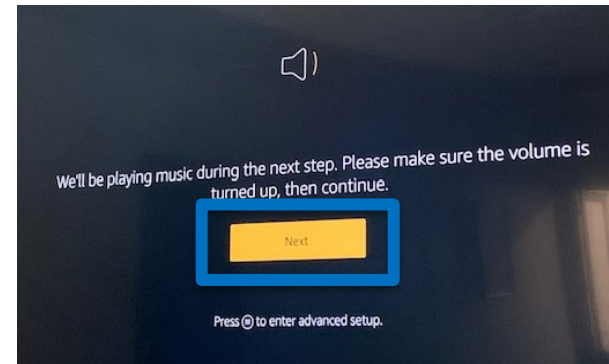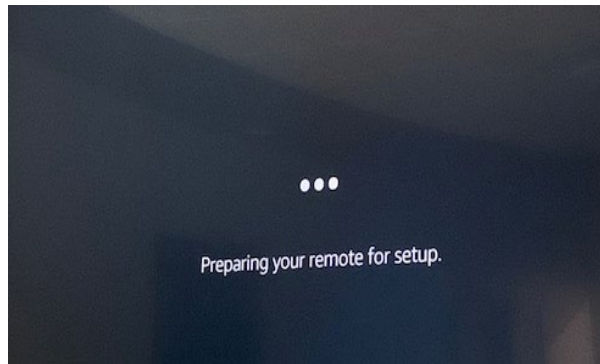
Next is the Parental Controls screen for your Amazon Fire TV Stick 4K. Either Enable Parental Controls or No Parental Controls.

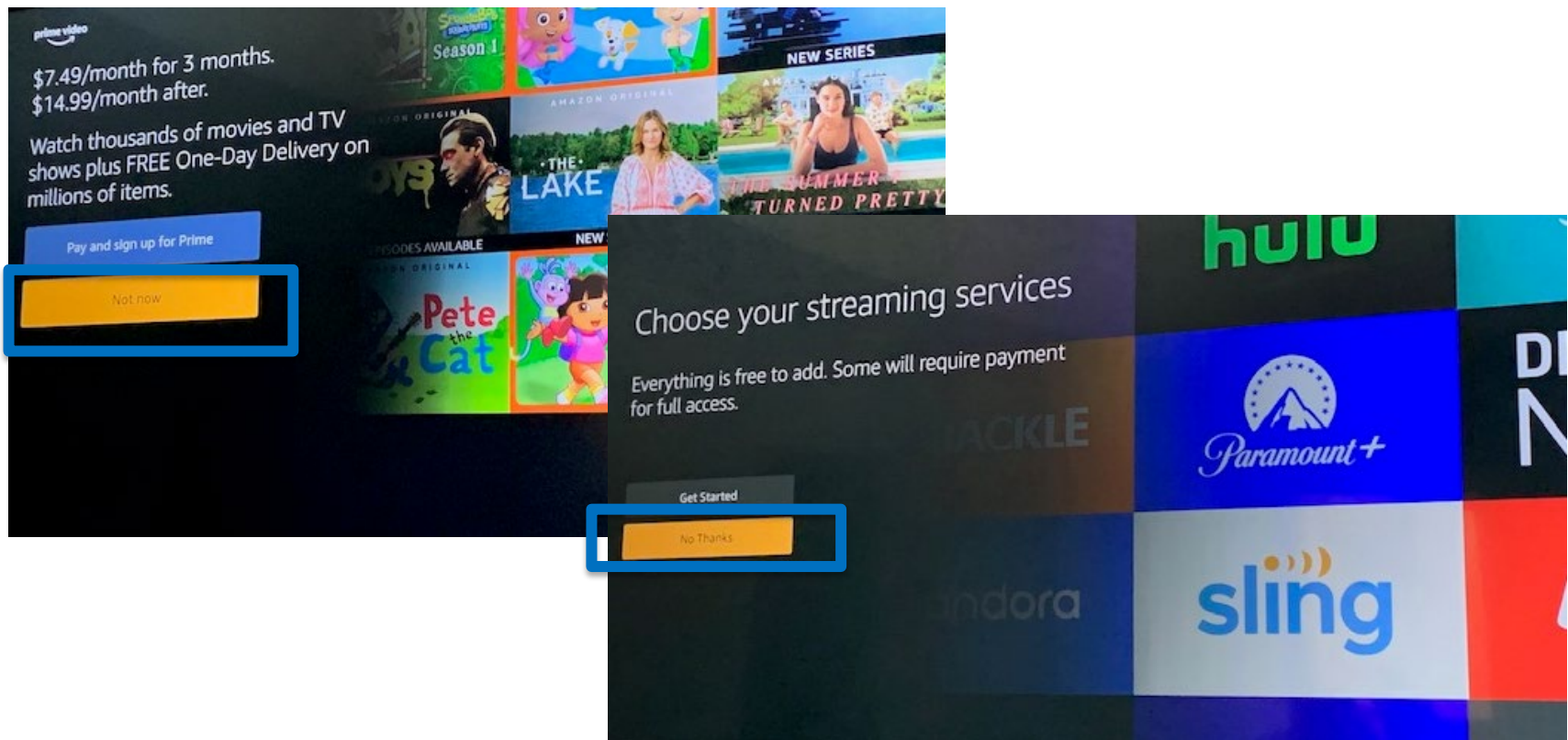Next, the Fire Stick will prepare your remote for setup. Follow the steps on the screen. This will also check for updates, if available. It's important to keep your devices up to date.

Next, you will have the option to pay and sign up for Prime and choose your streaming services. Choose Not Now, then No Thanks to continue.
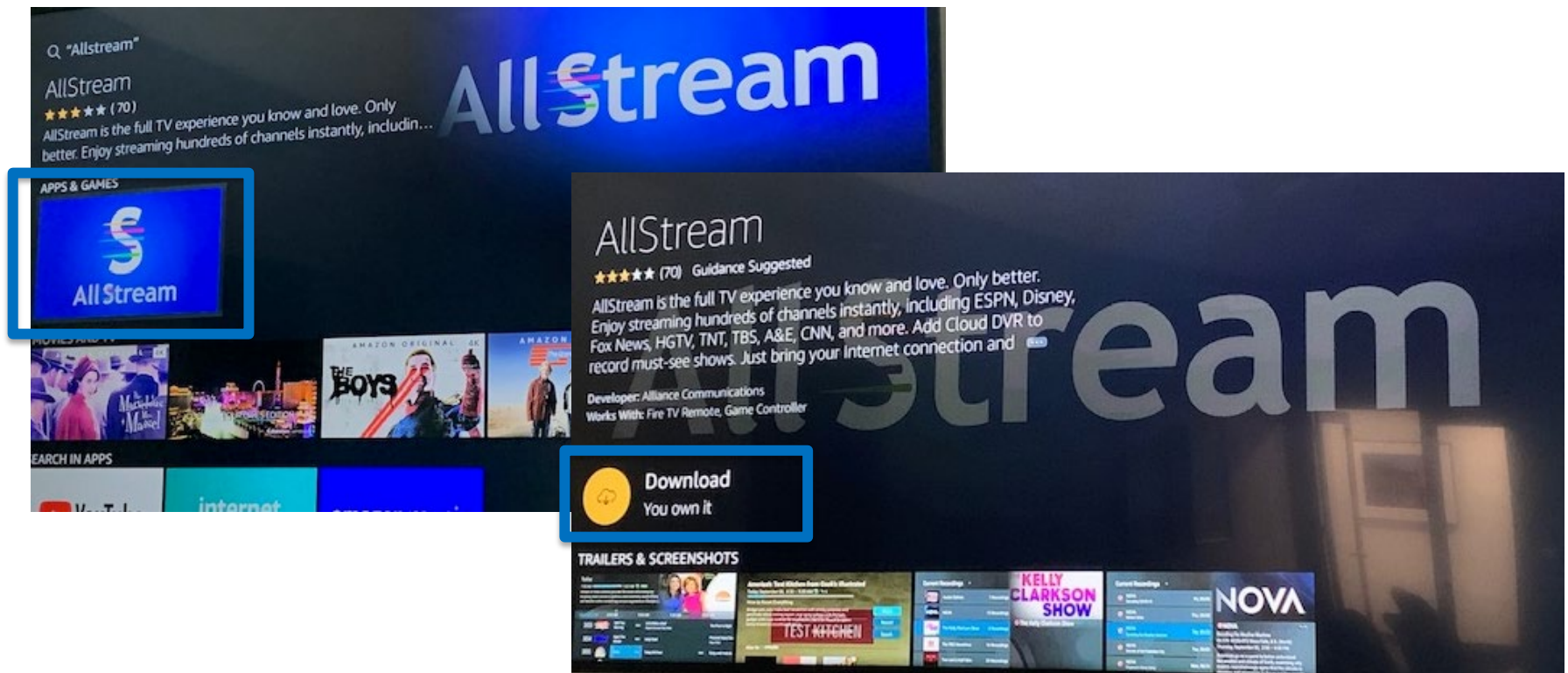
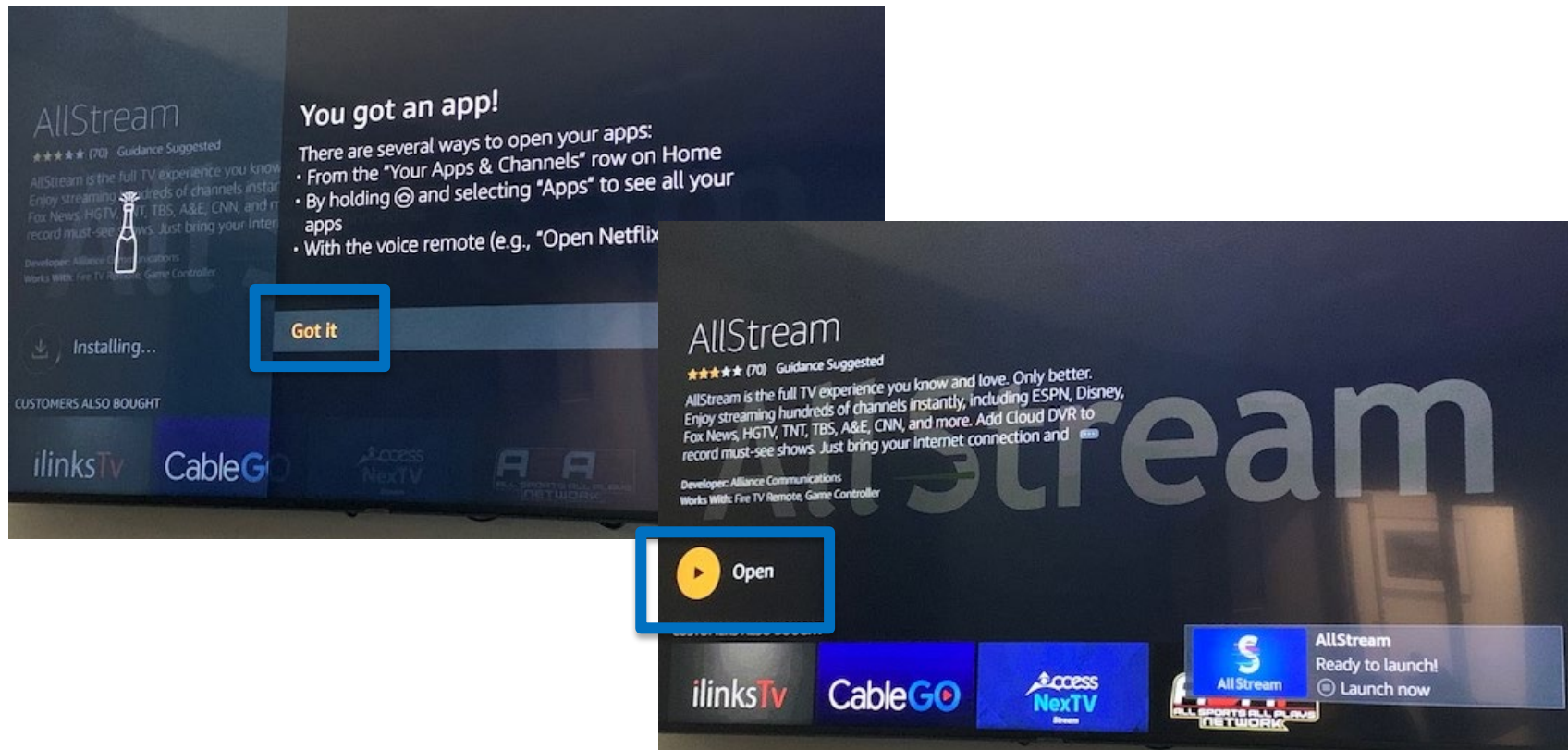# Activating AllStream Now on Amazon Fire TV Stick 4K

That will bring you to the Amazon Fire Stick home page. Press the left button on the remote to navigate to the search icon. Use your remote or the Voice Command to search for AllStream.
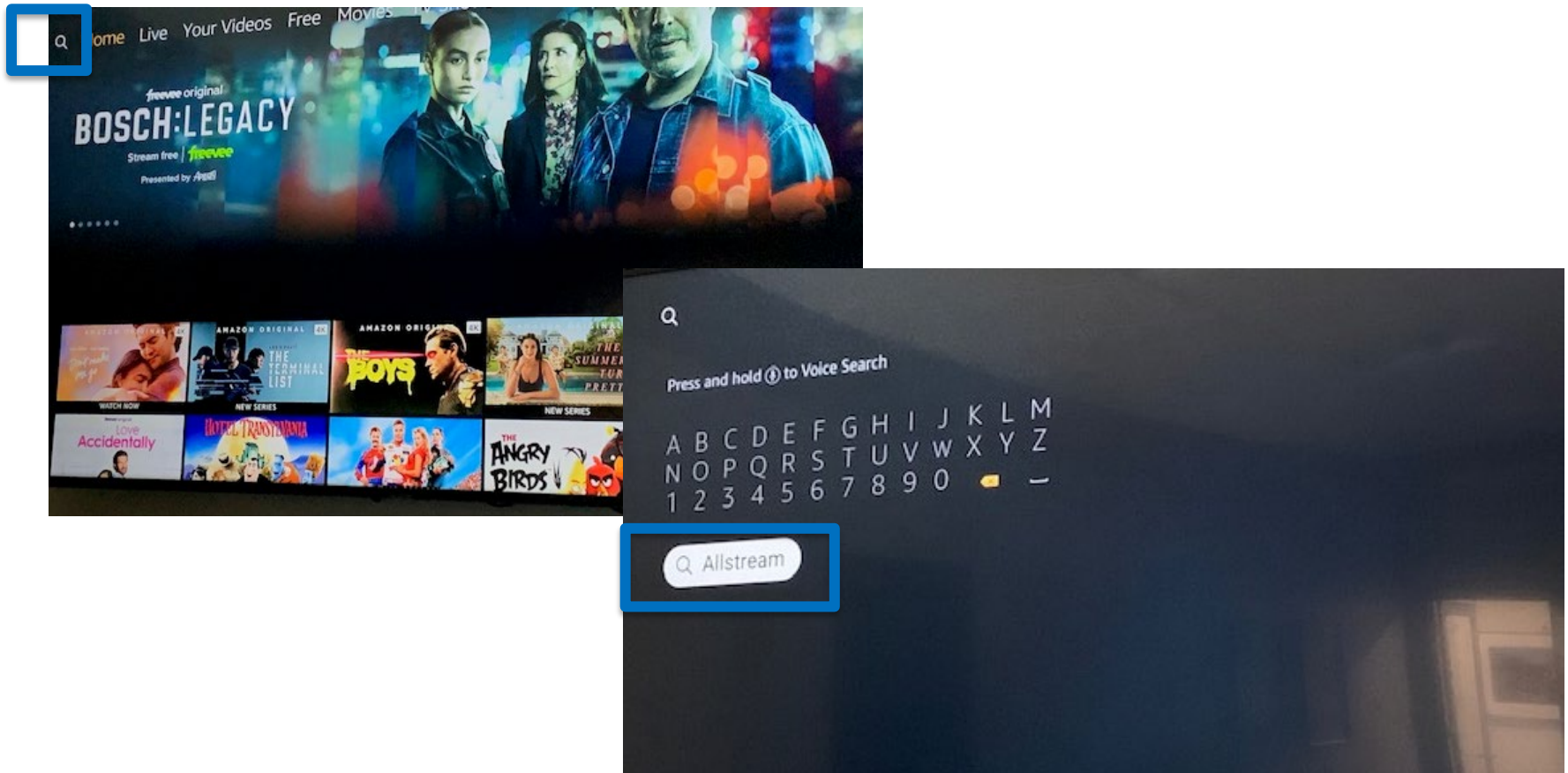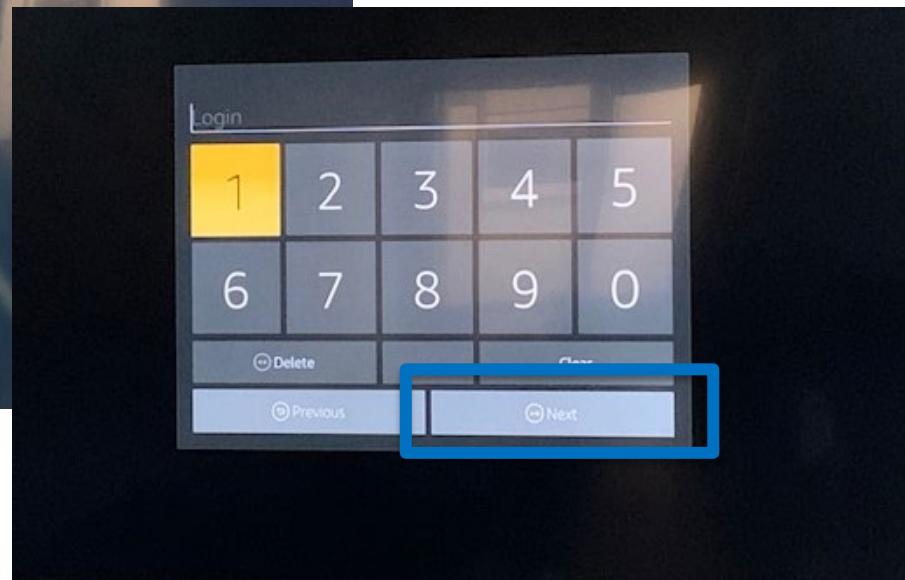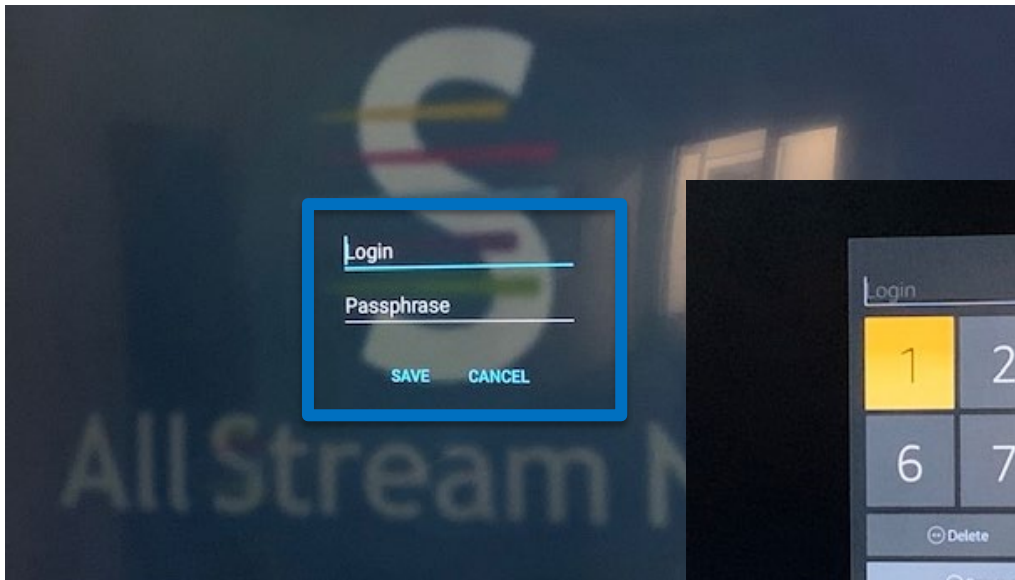
Download the AllStream app.

Next choose Got it and then Open.

Enter the Login and Passphrase you received from Alliance. Click Save.

Once validated, you are ready to watch!

How to add All Stream to more devices

You can add AllStream to more devices. You just need to generate a new login and passphrase.

- From a Fire Stick device that already has active AllStream service, open your AllStream app. Then open the Tab Bar by pressing your remote's Select Button, which will open the program guide. Then press the Back button on your remote to open the Tab Bar.

- Go to Settings in your Tab Bar, scroll down and highlight Add Device. Then press your remote's Select Button to generate a Login and Passphrase for the new device.

- A new Login and Passphrase will display on your screen. Use that information when activating AllStream on additional devices. If you're adding another Amazon Fire TV Stick 4K, repeat the steps in this user guide. If your adding an Apple TV, an iOS mobile device or an Android device, refer to the user guides for activing AllStream on those devices.

- You can also use this area to delete any devices currently authorized.