HOW TO USE VOICE MAIL TO E-MAIL:

You can have your voice mail messages e-mailed to you. You can play, save or delete the messages from your computer. The voice mail to e-mail service is available at no extra charge. Call us and we'll set up this option for you.

- 1. After the service is set up, check your e-mail as you normally would.
- When you get a voice mail message, you will receive an e-mail delivered right to your inbox. The message will have an attachment.
- Open the attachment and your media player will play the message.
- 4. If desired, save the attachment on your PC.
- Follow the links in the message to save or delete the message from the voice mail system.



Dial 611 from any phone with Alliance service or call 1-888-990-0991.

www.alliancecom.net



Using Alliance Communications Voice Mail



ACCESS YOUR VOICE MAIL

From the phone subscribed to the service:

- 1. Dial *98
- 2. If prompted, enter your password and then #.
 The default password is 0000 until you change it.

From a different phone:

- 1. Dial your home phone number. Wait while the phone rings 4 times.
- 2. When your Voice Mail answers. Press the * key. Follow the menu prompts.
- 3. Enter your password when prompted and then #.
 The default password is 0000 until you change it.

RECORD YOUR GREETING

- 1. Access your voice mailbox. (See instructions above.)
- 2. Press 9 for the mailbox setup menu.
- 3. Press 1 for greeting options.
- 4. Press 2 to record your greeting.
- 5. Record your greeting and then press #.

CHANGE YOUR PASSWORD

- 1. Access your voice mailbox. (See instructions above.)
- 2. Press 9 for the mailbox setup menu.
- 3. Press 2 to change your password.
- 4. Enter your new password and then press #.
- 5. When prompted to verify the password, enter it again and then press #.

RETRIEVE MESSAGES

- 1. Access your voice mailbox. (See instructions above.)
- 2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement "You have x new messages and x saved messages."
- 3. Press 1 to listen to new messages.
- 4. Press 2 to listen to saved messages.

WHEN RETRIEVING MESSAGES, YOU CAN:

Press 1	Play the message again
Press 2	Save the message and play next
Press 3	Delete the message and play next
Press 4	Save the message as new
Press 5	Reply to the message
Press 6	Forward the message to another mailbox
Press 7	Skip backward in the message

Pause the message

Skip forward in the message



Write in your information for easy access.

Your Voice Mailbox Access Number Is:

Your Voice Mailbox Number Is:

Press 8

Press 9

(Same as your phone number.)

Your Voice Mailbox Password Is:

(Default is 0000)