


# How to Read Your New Monthly Statement

Follow this sample to understand the information on your statement. If you have questions, dial 611 from any phone with Alliance telephone service. Call (605) 582-6311 if you're using a phone that does not have Alliance service.




Alliance Communications  
PO Box 349  
Garretson, SD 57030-0349

Address Service Requested

Check here for change of address (see reverse for details)

JOHN JOHNSON  
PO BOX 000  
HUDSON, SD 57034-0000




Remittance Information

1 Account Number 000000000  
Invoice Number Sample  
Billing Number 605-984-0000  
Billing Date Sep 1, 2007  
2 Past Due After Sep 20, 2007  
3 Total Due \$109.79  
4 Amount Enclosed: \$

Please put your account number on your check and make payable to Alliance Communications.  
Payments may not be included if received after Aug 25, 2007

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**ALLIANCE COMMUNICATIONS**  
**PO BOX 349**  
**GARRETSON SD 57030-0349**

To ensure proper credit, please return the top portion of this page with your payment  
KEEP THIS PORTION FOR YOUR RECORDS

6 Account Summary

Account Number	000000000
Billing Number	605-984-0000
Billing Date	Sep 1, 2007
Past Due After	Sep 20, 2007
Previous Bill	\$109.49
Previous Payments	\$109.49
Adjustments	\$0.00
7 Previous Balance	\$0.00
8 Advance Payments	\$0.00
Current Charges	\$109.79
<b>Total Due</b>	<b>\$109.79</b>

9 Important Messages

\*\*\*Bill is due upon receipt.\*\*\*A Late Payment charge of 1.5% of the total balance due, with a minimum \$1.00 charge, will be applied to your account if payment does not reach our office by the 20th.

**Dial 611 for assistance. Or dial (605) 582-6311 if you're calling from outside of Alliance's telephone service area.**

Balance Forward <sup>10</sup>					
Previous Bill		\$ 109.49		\$ 109.49	
Payment made on Aug 10					
Total payments through Aug 25				109.49 cr	
<b>Balance Before Current Charges</b>					<b>\$ 0.00</b>
Service Summary <sup>11</sup>					
	Recurring	Adj	Usage	Tax	Subtotal
Cable TV Service	27.75			1.39	29.14
High Speed Internet-DSL	34.95			1.75	36.70
Residential Service					
605-984-0000	26.60		12.73	4.62	43.95
	89.30		12.73	7.76	109.79
<b>Subtotal Current Charges</b>					<b>109.79</b>
<b>Total Amount Due</b>					<b>\$ 109.79</b>

1. **Account Number:** Please have your account number when calling customer service.
2. **Past Due After:** Bill must be paid before the due date to avoid a late fee charge.
3. **Total Due:** Current charges plus any remaining prior bill charges.
4. **Amount Enclosed:** Please indicate the payment amount included with your remittance.
5. **Remittance Address:** Send your payment to this address with your remittance slip for proper credit to your account.
6. **Account Summary:** This is a breakdown of your account information.
7. **Previous Balance:** Balance left over from previous month.
8. **Current Charges:** Monthly recurring charges for service plus total taxes and surcharges that have been applied to your bill.
9. **Important Messages:** Look here to see if there are important messages regarding your account.
10. **Balance Forward:** Prior month bill charges and payments.
11. **Service Summary:** This is a brief breakdown of the services you receive and their charges.

See back page for more information.



Dial 611 • www.alliancecom.net

# How to Read Your New Monthly Statement

Account Number: 00000000-0  
Billing Date: Sep 1, 2007

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## Customer Detail

### Cable TV Service

#### Recurring Charges (Sep 01 - Sep 30)

Cable-Basic Service	27.75
<b>Taxes, Fees, and Surcharges</b>	
Hudson City Tax	0.28
South Dakota State Sales Tax	1.11
<b>Total for Cable TV Service</b>	<b>\$ 29.14</b>

### High Speed Internet-DSL (johnjohn)

#### Recurring Charges (Sep 01 - Sep 30)

ADSL 512/256 1-3 Computers	29.95
ADSL Modem Lease	5.00
<b>Taxes, Fees, and Surcharges</b>	
Hudson City Tax	0.35
South Dakota State Sales Tax	1.40
<b>Total for johnjohn</b>	<b>\$ 36.70</b>

### Residential Service (605-984-0000)

#### Recurring Charges (Sep 01 - Sep 30)

* Residential Line Charge	12.70
* FCC End User Charge - Residence	6.50
* Enhanced 911-Lincoln County	0.75
* Communications Impaired Fund	0.15
Total Maintenance Plan	1.50
Caller ID-Name & Number	4.00
Call Waiting	1.00

#### Usage Charges (thru Aug 21)

Express Communications	12.73
<b>Taxes, Fees, and Surcharges</b>	
Federal Excise Tax	0.77
Federal Universal Service Charge	1.83
Hudson City Tax	0.41
South Dakota State Sales Tax	1.61
<b>Total for 605-984-0000</b>	<b>\$ 43.95</b>

## Alliance Long Distance

### 605-984-0000 -Residential Service

Date	CT	Place	Number	Min	Time	Amt
Jul-24	DD	To BROOKINGS SD	(605) 696-5555	0.3	4:53 PM	0.10
Jul-25	DD	To BROOKINGS SD	(605) 696-5555	0.3	8:58 AM	0.10
Jul-26	DD	To DELL RAPIDS SD	(605) 428-5555	0.8	8:55 AM	0.10
Jul-26	DD	To PARKSTON SD	(605) 928-5555	0.5	8:57 AM	0.10
Jul-26	DD	To BROOKINGS SD	(605) 696-5555	0.3	9:00 AM	0.10
Jul-26	DD	To BROOKINGS SD	(605) 696-5555	0.4	9:04 AM	0.10
Jul-31	DE	To BROOKINGS SD	(605) 696-5555	29.3	8:06 PM	2.93
Aug-01	DE	To DELL RAPIDS SD	(605) 428-5555	22.4	8:00 PM	2.30
Aug-09	DD	To DELL RAPIDS SD	(605) 428-5555	0.4	10:07 AM	0.10
Aug-10	DD	To PARKSTON SD	(605) 928-5555	0.4	8:45 AM	0.10
Aug-10	DD	To DELL RAPIDS SD	(605) 428-5555	16.3	2:01 PM	1.70
Aug-19	DE	To BROOKINGS SD	(605) 696-5555	49.8	8:34 PM	5.00

*CT	Call Type Explanation	Amount	Calls	Min
DD	Direct Dialed Day	2.50	9	19.7
DE	Direct Dialed Evening	10.23	3	101.5

#### Express Super 10 Calling Plan Summary

Eligible Usage(s) 127.3 Minutes 12 Calls	12.73
<b>Express Super 10 Calling Plan Total</b>	<b>12.73</b>

#### Taxes, Fees & Surcharges

South Dakota State Sales Tax	0.55
Hudson City Tax	0.14
Federal Universal Service Charge	1.10

**Charges for 605-984-0000 \$13.42**

**12. Customer Detail:** This is an expanded explanation of the services you receive and their charges. Your Alliance Long Distance calls also will appear under Customer Detail.

The number of pages and details included in your statement from Alliance Communications will vary depending on the number and type of services you have, your location, whether you are a residential or commercial customer, and your monthly usage of services.

**Questions?** Dial 611 from any phone with Alliance service.

*Save time, checks and stamps.*

*Sign up for Alliance's Automatic Bank withdrawal. Dial 611 for more information.*



[www.alliancecom.net](http://www.alliancecom.net)